



# MEETING NOTICE & AGENDA

Please be advised that there will be a meeting of the River to Sea Transportation Planning Organization (R2CTPO) **TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD (TDLCB)** held on:

**DATE:** Wednesday, October 30, 2024

**TIME:** 10:00 a.m.

**PLACE:** Volusia County Mobility Management Center (Votran)  
 Conference Room  
 950 Big Tree Road  
 South Daytona, Florida 32119

**Microsoft Teams has been established for remote participation.**

.....  
 Join the TDLCB Meeting on your computer or mobile app:

[\*\*Join the meeting now\*\*](#)

**Or call in (audio only)**

+1 561-484-5911 992836966# United States, West Palm Beach  
 Phone Conference ID: 992 836 966#

\*\*\*\*\*

**Volusia County Council Member Matt Reinhart, Chairperson**

## AGENDA

- I. CALL TO ORDER/ROLL CALL/DETERMINATION OF QUORUM/PLEDGE OF ALLEGIANCE**
- II. PUBLIC COMMENT/PARTICIPATION**  
*(Public comments may be limited to three (3) minutes at the discretion of the Chairperson)*
- III. ACTION ITEMS**
  - A. REVIEW AND APPROVAL OF THE JULY 10, 2024 TDLCB MEETING MINUTES** *(Contact: Donna Ralston) (Enclosure, pages 4-8)*
  - B. REVIEW AND APPROVAL OF VOTRAN’S MONTHLY PARATRANSIT REPORTS** *(Contact: Stephan Harris) (Enclosure, pages 9-12)*
  - C. NOMINATION AND ELECTION OF 2025 TDLCB VICE CHAIRPERSON** *(Contact: Stephan Harris) (Enclosure, page 13)*

**III. ACTION ITEMS** *(continued)*

**D. REVIEW AND APPROVAL OF THE FY 2023/24 ANNUAL OPERATING REPORT (AOR)**  
*(Contact: Stephan Harris) (Enclosure, pages 14-39)*

**E. REAPPOINTMENT OF 2025 QUALITY ASSURANCE COMMITTEE MEMBERS** *(Contact: Stephan Harris) (Enclosure, page 40)*

**F. REAPPOINTMENT OF 2025 GRIEVANCE COMMITTEE MEMBERS** *(Contact: Stephan Harris) (Enclosure, page 41)*

**G. REVIEW AND APPROVAL OF THE 2025 TDLCB MEETING SCHEDULE** *(Contact: Stephan Harris) (Enclosure, pages 42-43)*

**IV. PRESENTATIONS AND DISCUSSION ITEMS**

**A. PRESENTATION AND DISCUSSION OF THE DELAND SUNRAIL STATION GRAND OPENING AND CONNECTING VOTRAN/VORIDE SERVICE** *(Contact: Stephan Harris) (Enclosure, pages 44-52)*

**B. PRESENTATION AND DISCUSSION OF FY 2023/24 TPO PUBLIC INVOLVEMENT ACTIVITIES** *(Contact: Pamela Blankenship) (Enclosures, pages 53-61)*

**V. STAFF COMMENTS** *(page 62)*

→ Rebranding of the TPO

**VI. TDLCB CHAIRPERSON COMMENTS** *(page 62)*

**VII. TDLCB MEMBER COMMENTS** *(page 62)*

**VIII. INFORMATION ITEMS** *(Enclosure, pages 62-83)*

- Actual Expenditure Report (AER) for FY 2023/24
- River to Sea TPO Board Meeting Summaries
- River to Sea TPO Outreach & Activities
- River to Sea TPO Planning Grant Quarterly Progress Report
- TDLCB Attendance Record
- TDLCB Interest Form
- TDLCB Membership List
- Upcoming Events/Mobility Week Transit Events
- Votran Statewide Awards

**IX. ADJOURNMENT** *(page 62)*

**\*\*THE NEXT TDLCB MEETING WILL BE ON JANUARY 8, 2025\*\***

NOTE: Individuals covered by the Americans with Disabilities Act of 1990 in need of accommodations for this public meeting should contact the River to Sea TPO office, 1 Deuce Court, Suite 100, Daytona Beach, Florida 32124; (386) 226-0422, extension 20416, at least five (5) working days before the meeting date.

NOTE: If any person decides to appeal a decision made by the board concerning any matter considered at such meeting or hearing, they will need a record of the proceedings including all testimony and evidence upon which the appeal is to be based. To that end, such a person will want to ensure that a verbatim record of the proceedings is made.

NOTE: The River to Sea TPO does not discriminate on the basis of race, color, national origin, sex, age, religion, disability, or family status. Those with questions or concerns about nondiscrimination, those requiring special assistance under the Americans with Disabilities Act (ADA), or those requiring language assistance (free of charge) should contact Pamela Blankenship at 386.226.0422 or [pblankenship@r2ctpo.org](mailto:pblankenship@r2ctpo.org).

NOTE: Persons who require translation services, which are provided at no cost, should contact the River to Sea TPO at (386) 226-0422 or by email at [PBlankenship@r2ctpo.org](mailto:PBlankenship@r2ctpo.org) at least five (5) business days before the meeting.

**SUMMARY SHEET  
TDLCB  
OCTOBER 30, 2024**

**III. ACTION ITEMS**

**A. REVIEW AND APPROVAL OF THE JULY 10, 2024 TDLCB MEETING MINUTES**

**BACKGROUND INFORMATION:**

Minutes are prepared for each meeting and must be approved by the TDLCB. The July 10, 2024 TDLCB meeting minutes are provided with this agenda packet for your review.

***ACTION REQUESTED:***

***MOTION TO APPROVE THE JULY 10, 2024 TDLCB MEETING MINUTES***

**Transportation Disadvantaged Local Coordinating Board (TDLCB)  
Meeting Minutes  
July 10, 2024**

Volusia County Mobility Management Center  
950 Big Tree Road, South Daytona, FL 32119

**TDLCB Members Physically Present:**

Carmen Hall  
Jean Cerullo  
Jamie Ledgerwood  
Emilio Santiago  
Benjamin Juengst  
Jennifer Fowler  
Robert Watson  
Council Member Matt Reinhart, Chairperson

**Representing:**

Association of Community Action  
Citizens Advocate  
Florida Department of Transportation - Alternate  
Healthcare Administration  
Medical Community – Alternate  
Public Education Community  
Veterans Services Group  
Volusia County

**TDLCB Members Absent:**

Sheryl Dick-Stanford  
Sylvia Bamburg  
Beverly Johnson  
DJ Lebo  
Doug Hall (excused)  
Christy Gillis (excused)  
Todd Banks  
Judy Craig  
Mary Tyson, Vice Chairperson (excused)  
Ellen Labadie  
Patricia Lipovsky (excused)  
Steve Jack  
Scott Olson  
Cynthia Tucker  
Susan Pauley  
Robin King  
Kathy Spencer

**Representing:**

Agency for Persons with Disabilities  
Agency for Persons with Disabilities - Alternate  
Children at Risk  
Children at Risk - Alternate  
Citizens Advocates, System User  
Department of Children and Families  
Department of Children and Families - Alternate  
Disabled Citizens  
Disabled Citizens – Alternate  
Elder Affairs  
Elderly Citizens  
Private for Profit  
Veteran Services Group - Alternate  
Vocational Rehab Services  
Vocational Rehab Services – Alternate  
Workforce Development Board  
Workforce Development Board – Alternate

**Others Physically Present:**

Donna Ralston, Recording Secretary  
Stephan Harris  
Pamela Blankenship  
Lisa Gilberti  
Bobbie King  
Ralf Heseler  
Jacob Lunceford  
Edie Biro  
Kelvin Miller

**Representing:**

TPO Staff  
TPO Staff  
TPO Staff  
Volusia County Transit Services Division  
Volusia County Transit Services Division  
Volusia County Transit Services Division  
Volusia County Transit Services Division  
Votran  
Votran

**Others Virtually Present:**

Colleen Nicoulin  
Libertad Acosta-Anderson

**Representing:**

TPO Staff  
FDOT

**I. Call to Order / Roll Call / Determination of Quorum/Pledge of Allegiance**

TDLCB Chairperson Matt Reinhart called the meeting of the River to Sea Transportation Planning Organization (TPO) Transportation Disadvantaged Local Coordinating Board (TDLCB) to order at 10:00 a.m. The roll was called, and it was determined that a quorum was physically present. The meeting was held in a hybrid format with eight voting members physically present.

The Pledge of Allegiance was given.

**II. Public Comment/Participation**

There were no public comments.

**III. Action Items**

**A. Review and Approval of the April 10, 2024 TDLCB Meeting Minutes**

**MOTION:** *A motion was made by Ms. Cerullo to approve the April 10, 2024 TDLCB meeting minutes. The motion was seconded by Mr. Santiago and carried unanimously.*

**B. Review and Approval of Votran's Monthly Paratransit Reports**

Mr. Heseler reviewed Votran's monthly Paratransit reports for February, March, and April of 2024. He noted that over the last year, there was a 3.9 % decrease in trips, cancellations are down 8.7% and no-shows are down 15.1% from the full three-month period last year.

Ms. King asked Ms. Biro, Votran Customer Service Manager, to discuss what she is doing in her role to cut down on no-shows and cancellations.

Ms. Biro stated that she has been working diligently on the no-shows and cancellations by sending out reminder letters and VoCall brochures to remind customers of the 24-hour call line to check on their trips and/or cancel their trips. She noted that she has suspended some standing trip orders for those who have 20-25% no-shows per month. She then discussed the progression process of standing order suspensions.

**MOTION:** *A motion was made by Ms. Fowler to approve Votran's monthly Paratransit Reports. The motion was seconded by Ms. Cerullo and carried unanimously.*

**C. Review and Approval of the 2024 Transportation Disadvantaged Service Plan (TDSP) Minor Update (Roll Call Vote Required)**

Mr. Harris reviewed the marked minor updates of the 2024 TDSP that were included in the agenda.

Ms. Fowler asked if surveys are provided to customers after each trip.

Mr. Heseler stated that customers can always visit Votran's website to submit feedback, compliments, and/or complaints.

Ms. Fowler asked for a point of contact to direct people to when complaints are seen on social media.

Mr. Heseler stated they can contact Votran via the website or by calling the office and speaking to any of the Votran staff; they will direct the customer to the appropriate person.

**MOTION:** *A motion was made by Ms. Hall to approve the 2024 Transportation Disadvantaged Service Plan (TDSP) minor update. The motion was seconded by Mr. Juengst and carried unanimously by roll call vote.*

**D. Review and Approval of the 2024 TDLCB Bylaws**

**MOTION:** *A motion was made by Ms. Fowler to approve the 2024 TDLCB Bylaws. The motion was seconded by Ms. Cerullo and carried unanimously.*

**IV. Presentations and Discussion Items**

**A. Presentation and Discussion of Votran’s Proposed Fare Changes**

Mr. Heseler provided a PowerPoint presentation on Volusia County’s proposed fare changes. He stated that fares have not changed in over ten years. There is a process for changing fares which includes public outreach, and he noted that the public comment period will close on July 19, 2024. This will go before the Volusia County Council in September with the Title VI report, which will reflect the results of all the public outreach efforts; they will seek final approval for the fare increase. He mentioned comment cards on the table at the back of the room for anyone wishing to submit a comment. He then provided details of the proposed fare increases and how those fares are calculated.

Mr. Harris asked for the effective date of the fare increase.

Mr. Heseler stated that if approved by the Volusia County Council, the paratransit and fixed route service fare increases will become effective on January 1, 2025, and VoRide will be effective one week after the Council’s approval, which will be the week of September 10, 2024.

**B. Presentation and Discussion: 60 Years of the Federal Transit Program**

Mr. Harris stated that the Federal Transit Administration (FTA) Program was presented to Congress by President Kennedy in 1962 and launched in 1964 when President Johnson signed the Urban Mass Transit Act. The 60<sup>th</sup> anniversary of the Federal Transit Program was yesterday, July 9, 2024. He provided a video presentation that highlighted milestone programs and initiatives that have fulfilled the FTA’s mission to improve America’s communities through public transportation over the last 60 years.

**V. Staff Comments**

Mr. Heseler announced Votran’s 50<sup>th</sup> anniversary coming up next year and noted that they are starting the celebration planning.

Mr. Harris announced that SunRail has a new ticketing system. The yellow cards that have been used over the last ten years are no longer being accepted. The new SunCard is blue and can be purchased for .25 cents at any of the ticket vending machines or by using the mobile app. He noted that any balance left on the yellow cards can be transferred to the blue card or the mobile app. Mr. Harris also announced that the TPO Board will be changing the name of the River to Sea TPO which could occur before the October 9<sup>th</sup> TDLCB meeting. The new name being discussed is the Volusia-Flagler TPO.

Chairperson Reinhart stated that the name River to Sea TPO has always been somewhat confusing for people and since the TPO will cover all of Volusia and Flagler counties, it makes sense to change the name to reflect that.

**VI. TDLCB Member Comments**

There were no member comments.

**VII. TDLCB Chairperson Comments**

There were no Chairperson comments.

**VIII. Information Items**

- Form 8B Memorandum of Voting Conflict
- Letters of Support for Volusia County’s FTA Grant Applications
- River to Sea TPO Board Meeting Summaries
- River to Sea TPO Outreach & Activities
- River to Sea TPO Planning Grant Quarterly Progress Report

- SunRail New Ticketing System
- TDLCB Attendance Record
- TDLCB Interest Form
- TDLCB Membership List
- TDLCB Meeting Summary - April 10, 2024

**IX. Adjournment**

The meeting was adjourned at 10:42 a.m.

**RIVER TO SEA TRANSPORTATION PLANNING ORGANIZATION**

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**VOLUSIA COUNTY COUNCIL MEMBER MATT REINHART, CHAIRPERSON  
TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD**

**CERTIFICATE:**

The undersigned, duly qualified and acting Recording Secretary of the River to Sea TPO certifies that the foregoing is a true and correct copy of the minutes of the July 10, 2024 regular meeting of the Transportation Disadvantaged Local Coordinating Board (TDLCB), approved and duly signed this 30th day of October 2024.

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**DONNA RALSTON, RECORDING SECRETARY  
RIVER TO SEA TRANSPORTATION PLANNING ORGANIZATION**

***\*A recording of the July 10, 2024 TDLCB meeting is available upon request.***



**SUMMARY SHEET  
TDLCB  
OCTOBER 30, 2024**

**III. ACTION ITEMS**

**B. REVIEW AND APPROVAL OF VOTRAN'S MONTHLY PARATRANSIT REPORTS**

**BACKGROUND INFORMATION:**

Votran's monthly paratransit report provides statistical information every month on the transportation services provided by Votran and the contracted transportation providers. The reports for May 2023-2024, June 2023-2024, and July 2023-2024, are enclosed for your review. Staff will be available to answer questions regarding the reports.

***ACTION REQUESTED:***

***MOTION TO APPROVE THE COMMUNITY TRANSPORTATION COORDINATOR'S MONTHLY PARATRANSIT REPORTS***

MONTHLY TRANSPORTATION DISADVANTAGED REPORT						
	MAY, 2024 VOTRAN	MAY, 2023 VOTRAN	MAY, 2024 CONTRACTED	MAY, 2023 CONTRACTED	MAY, 2024 TOTAL	MAY, 2023 TOTAL
<b>TOTAL PASS TRIPS</b>	<b>10,308</b>	<b>11,679</b>	<b>7,645</b>	<b>7,982</b>	<b>17,953</b>	<b>19,661</b>
<b>TRIP PURPOSE</b>						
Medical	3,787	4,299	2,779	3,178	6,566	7,477
Nutrition	1,313	1,295	215	115	1,528	1,410
Other	207	201	177	199	384	400
Education	2,143	2,941	1,571	1,503	3,714	4,444
Shopping	684	798	758	660	1,442	1,458
Work	2,174	2,145	2,145	2,327	4,319	4,472
<b>PASSENGER TYPE</b>						
Disabled	10,013	11,348	7,635	7,977	17,648	19,325
Elderly	295	331	10	5	305	336
Child	0	0	0	0	0	0
<b>TRIP TYPE</b>						
Ambulatory	7,745	9,005	5,832	6,208	13,577	15,213
Wheelchair	2,563	2,674	1,813	1,774	4,376	4,448
<b>TOTAL COMPLAINTS</b>	<b>10</b>	<b>11</b>	<b>1</b>	<b>16</b>	<b>11</b>	<b>27</b>
Discourtesy	1	0	0	0	1	0
Safety	1	0	0	0	1	0
Early	0	0	0	1	0	1
Late	4	7	1	7	5	14
Driver	0	0	0	0	0	0
Schedule/Routes	1	0	0	0	1	0
Vehicle/Equipment	0	0	0	0	0	0
Other	3	4	0	8	3	12
<b>TOTAL ACCIDENTS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>CHARGEABLE:</b>						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
<b>NON-CHARGEABLE:</b>						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
<b>CANCELLATIONS</b>	<b>665</b>	<b>598</b>	<b>502</b>	<b>416</b>	<b>1,167</b>	<b>1,014</b>
<b>NO SHOWS</b>	<b>579</b>	<b>542</b>	<b>437</b>	<b>377</b>	<b>1,016</b>	<b>919</b>
<b>REVENUE MILES</b>	<b>92,398</b>	<b>115,466</b>	<b>61,523</b>	<b>35,954</b>	<b>153,921</b>	<b>151,420</b>
<b>REVENUE HOURS</b>	<b>5,392</b>	<b>6,121</b>	<b>4,352</b>	<b>2,343</b>	<b>9,744</b>	<b>8,464</b>

MONTHLY TRANSPORTATION DISADVANTAGED REPORT						
	JUNE, 2024 VOTRAN	JUNE, 2023 VOTRAN	JUNE, 2024 CONTRACTED	JUNE, 2023 CONTRACTED	JUNE, 2024 TOTAL	JUNE, 2023 TOTAL
<b>TOTAL PASS TRIPS</b>	<b>9,150</b>	<b>9,533</b>	<b>6,914</b>	<b>7,566</b>	<b>16,064</b>	<b>17,099</b>
<b>TRIP PURPOSE</b>						
Medical	3,624	3,929	2,670	3,094	6,294	7,023
Nutrition	1,263	1,142	169	133	1,432	1,275
Other	164	155	135	170	299	325
Education	1,475	1,646	1,171	1,303	2,646	2,949
Shopping	771	759	746	650	1,517	1,409
Work	1,853	1,902	2,023	2,216	3,876	4,118
<b>PASSENGER TYPE</b>						
Disabled	8,870	9,230	6,909	7,564	15,779	16,794
Elderly	280	303	5	2	285	305
Child	0	0	0	0	0	0
<b>TRIP TYPE</b>						
Ambulatory	6,713	7,158	5,137	5,823	11,850	12,981
Wheelchair	2,437	2,375	1,777	1,743	4,214	4,118
<b>TOTAL COMPLAINTS</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>7</b>	<b>2</b>	<b>8</b>
Discourtesy	0	0	0	0	0	0
Safety	0	0	0	1	0	1
Early	0	0	0	0	0	0
Late	2	0	0	1	2	1
Driver	0	0	0	0	0	0
Schedule/Routes	0	0	0	0	0	0
Vehicle/Equipment	0	0	0	0	0	0
Other	0	1	0	5	0	6
<b>TOTAL ACCIDENTS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>CHARGEABLE:</b>						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
<b>NON-CHARGEABLE:</b>						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
<b>CANCELLATIONS</b>	<b>610</b>	<b>658</b>	<b>461</b>	<b>538</b>	<b>1,071</b>	<b>1,196</b>
<b>NO SHOWS</b>	<b>422</b>	<b>397</b>	<b>319</b>	<b>326</b>	<b>741</b>	<b>723</b>
<b>REVENUE MILES</b>	<b>82,769</b>	<b>92,833</b>	<b>56,246</b>	<b>60,489</b>	<b>139,015</b>	<b>153,322</b>
<b>REVENUE HOURS</b>	<b>5,044</b>	<b>5,070</b>	<b>3,996</b>	<b>3,834</b>	<b>9,040</b>	<b>8,904</b>

MONTHLY TRANSPORTATION DISADVANTAGED REPORT						
	JULY, 2024 VOTRAN	JULY, 2023 VOTRAN	JULY, 2024 CONTRACTED	JULY, 2023 CONTRACTED	JULY, 2024 TOTAL	JULY, 2023 TOTAL
<b>TOTAL PASS TRIPS</b>	<b>9,416</b>	<b>9,680</b>	<b>7,166</b>	<b>7,297</b>	<b>16,582</b>	<b>16,977</b>
<b>TRIP PURPOSE</b>						
Medical	3,760	3,847	2,974	3,025	6,734	6,872
Nutrition	1,245	1,280	128	122	1,373	1,402
Other	193	191	167	296	360	487
Education	1,489	1,629	1,056	1,097	2,545	2,726
Shopping	738	861	619	656	1,357	1,517
Work	1,991	1,872	2,222	2,101	4,213	3,973
<b>PASSENGER TYPE</b>						
Disabled	9,304	9,354	7,163	7,294	16,467	16,648
Elderly	112	326	3	3	115	329
Child	0	0	0	0	0	0
<b>TRIP TYPE</b>						
Ambulatory	6,805	7,121	5,329	5,616	12,134	12,737
Wheelchair	2,611	2,559	1,837	1,681	4,448	4,240
<b>TOTAL COMPLAINTS</b>	<b>5</b>	<b>7</b>	<b>2</b>	<b>9</b>	<b>7</b>	<b>16</b>
Discourtesy	0	1	0	1	0	2
Safety	0	0	0	0	0	0
Early	0	0	0	0	0	0
Late	5	4	1	2	6	6
Driver	0	0	0	0	0	0
Schedule/Routes	0	2	0	4	0	6
Vehicle/Equipment	0	0	0	0	0	0
Other	0	0	1	2	1	2
<b>TOTAL ACCIDENTS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>CHARGEABLE:</b>						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
<b>NON-CHARGEABLE:</b>						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
<b>CANCELLATIONS</b>	<b>574</b>	<b>654</b>	<b>439</b>	<b>494</b>	<b>1,013</b>	<b>1,148</b>
<b>NO SHOWS</b>	<b>413</b>	<b>348</b>	<b>316</b>	<b>263</b>	<b>729</b>	<b>611</b>
<b>REVENUE MILES</b>	<b>85,389</b>	<b>94,242</b>	<b>60,924</b>	<b>57,413</b>	<b>146,313</b>	<b>151,655</b>
<b>REVENUE HOURS</b>	<b>5,140</b>	<b>4,497</b>	<b>4,105</b>	<b>3,626</b>	<b>9,245</b>	<b>8,123</b>

**SUMMARY SHEET  
TDLCB  
OCTOBER 30, 2024**

**III. ACTION ITEMS**

**C. NOMINATION AND ELECTION OF 2025 TDLCB VICE CHAIRPERSON**

**BACKGROUND INFORMATION:**

In accordance with Article 4, Section 2 of the TDLCB Bylaws, the nomination and election of a Vice Chairperson is held each year. The Vice Chairperson shall be elected by a majority of the voting members present at this meeting. In the event of the Chairperson's absence, the Vice Chairperson shall assume the duties of the Chairperson and conduct the meeting. The Vice Chairperson shall serve a term of one year starting with the January 8, 2025 meeting.

Mary Tyson, the current Vice Chairperson, has served for one term.

***ACTIONS REQUESTED:***

***MOTION TO NOMINATE 2025 TDLCB VICE CHAIRPERSON  
MOTION TO ELECT 2025 TDLCB VICE CHAIRPERSON***

**SUMMARY SHEET  
TDLCB  
OCTOBER 30, 2024**

**III. ACTION ITEMS**

**D. REVIEW AND APPROVAL OF THE FY 2023/24 ANNUAL OPERATING REPORT (AOR)**

**BACKGROUND INFORMATION:**

The Annual Operating Report (AOR) contains operating and financial data for FY 2023/24 (July 1, 2023 through June 30, 2024). The report is prepared by Volusia County's Transit Services Division and reviewed by the River to Sea TPO staff, Quality Assurance Committee, and TDLCB. Comments and/or concerns about the AOR are requested for submission to the Florida Commission for the Transportation Disadvantaged. The FY 2023/24 AOR is provided with this agenda packet for your review.

***ACTION REQUESTED:***

***MOTION TO APPROVE THE FY 2023/24 ANNUAL OPERATING REPORT (AOR)***



# CTC Organization

**County:** Volusia

**Fiscal Year:** 7/1/2023 - 6/30/2024

**CTC Status:** Approved

**CTD Status:** Approved

**Date Initiated:** 8/7/2024

**CTC Organization Name:** County of Volusia d/b/a VOTRAN

**Address:** 950 Big Tree Road

**City:** South Daytona

**State:** FL

**Zip Code:** 32119

**Organization Type:** County

**Network Type:** Partial Brokerage

**Operating Environment:** Urban

**Transportation Operators:** Yes

**Number of Transportation Operators:** 5

**Coordination Contractors:** Yes

**Number of Coordination Contractors:** 3

**Provide Out of County Trips:** No

**Local Coordinating Board (LCB) Chairperson:** Matt Reinhart

**CTC Contact:** Bobbie King

**CTC Contact Title:** Transit Services Director

**CTC Contact Email:** bgking@volusia.org

**Phone:** (386) 804-2616

## CTC Certification

I, Bobbie King, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_

## LCB Certification

I, Matt Reinhart, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): \_\_\_\_\_



## Organization – Coordination Contractor

**County:** Volusia

**CTC Status:** Approved

**CTC Organization:** County of Volusia d/b/a VOTRAN

**Fiscal Year:** 7/1/2023 - 6/30/2024

**Upload Date:** 8/29/2024

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**Coordination Contractor Name:** Conklin Davis Center for the Visually Impaired  
**Address:** 405 White Street  
**City:** Daytona Beach  
**State:** FL  
**Zip Code:** 32114  
**Organization Type:** Private Non Profit  
**Operating Environment:** Urban  
**Provide Out of County Trips:** No  
**Who Do You Serve:** Visually Impaired Clients  
**Contact Person:** Ronee David  
**Contact Title:** CEO  
**Contact Email:** rdavid@conklindavis.org  
**Phone:** (386) 258-3441

### Coordination Contractor Certification

By submission of this form, I, Ronee David, as the authorized representative of Conklin Davis Center for the Visually Impaired, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_





## Organization – Coordination Contractor

**County:** Volusia

**CTC Status:** Approved

**CTC Organization:** County of Volusia d/b/a VOTRAN

**Fiscal Year:** 7/1/2023 - 6/30/2024

**Upload Date:** 8/16/2024

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**Coordination Contractor Name:** Duvall Homes Inc  
**Address:** 827 S Spring Garden Ave  
**City:** DeLand  
**State:** FL  
**Zip Code:** 32720  
**Organization Type:** Private Non Profit  
**Operating Environment:** Urban  
**Provide Out of County Trips:** Yes  
**Who Do You Serve:** Residents  
**Contact Person:** Lisa Herring  
**Contact Title:** Administrative Assistant/Transportation Manager  
**Contact Email:** lherring@duvallhomes.org  
**Phone:** (386) 734-2874

### Coordination Contractor Certification

By submission of this form, I, Lisa Herring, as the authorized representative of Duvall Homes Inc, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_



## Organization – Coordination Contractor

**County:** Volusia

**CTC Status:** Approved

**CTC Organization:** County of Volusia d/b/a VOTRAN

**Fiscal Year:** 7/1/2023 - 6/30/2024

**Upload Date:** 8/27/2024

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**Coordination Contractor Name:** Sunrise Community of Northeast Florida, Inc.  
**Address:** 1100 Jimmy Ann Drive  
**City:** Daytona Beach  
**State:** FL  
**Zip Code:** 32117  
**Organization Type:** Private Non Profit  
**Operating Environment:** Urban  
**Provide Out of County Trips:** No  
**Who Do You Serve:** Residents and Clients  
**Contact Person:** Eva Wright  
**Contact Title:** Area Director  
**Contact Email:** ewright@sunrisegroup.org  
**Phone:** (386) 274-6474

### Coordination Contractor Certification

By submission of this form, I, Eva Wright, as the authorized representative of Sunrise Community of Northeast Florida, Inc. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_



# CTC Trips

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Approved

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Service Type - One Way</b>						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	139,809	41,376	181,185	139,782	50,561	190,343
Non-Ambulatory	52,053	8,628	60,681	45,040	7,475	52,515
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	26,809	N/A	26,809	36,371	N/A	36,371
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
<b>Total - Service Type</b>	<b>218,671</b>	<b>50,004</b>	<b>268,675</b>	<b>221,193</b>	<b>58,036</b>	<b>279,229</b>
<b>Contracted Transportation Operator</b>						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	94,116	N/A	94,116	88,758	N/A	88,758
<b>Total - Contracted Transportation Operator Trips</b>	<b>94,116</b>	<b>0</b>	<b>94,116</b>	<b>88,758</b>	<b>0</b>	<b>88,758</b>
<b>Revenue Source - One Way</b>						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	12,371	12,371	0	14,017	14,017
Comm for the Transportation Disadvantaged (CTD)	31,660	N/A	31,660	30,629	N/A	30,629
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	9,173	0	9,173	6,721	0	6,721
Dept of Elder Affairs (DOEA)	0	0	0	0	0	0
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	104,471	0	104,471	105,532	0	105,532
Local Government	60,737	0	60,737	61,332	0	61,332
Local Non-Government	12,630	37,633	50,263	16,979	44,019	60,998
Other Federal & State Programs	0	0	0	0	0	0
<b>Total - Revenue Source</b>	<b>218,671</b>	<b>50,004</b>	<b>268,675</b>	<b>221,193</b>	<b>58,036</b>	<b>279,229</b>



## CTC Trips (cont'd)

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Approved

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Passenger Type - One Way</b>						
Older Adults	3,004	0	3,004	4,068	37,182	41,250
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	215,667	50,004	265,671	217,125	20,854	237,979
Low Income	0	0	0	0	0	0
Other	0	0	0	0	0	0
<b>Total - Passenger Type</b>	<b>218,671</b>	<b>50,004</b>	<b>268,675</b>	<b>221,193</b>	<b>58,036</b>	<b>279,229</b>
<b>Trip Purpose - One Way</b>						
Medical	80,199	2,162	82,361	85,223	4,062	89,285
Employment	52,705	2	52,707	52,345	14	52,359
Education/Training/Daycare	46,706	42,846	89,552	49,822	42,706	92,528
Nutritional	16,780	746	17,526	13,489	610	14,099
Life-Sustaining/Other	22,281	4,248	26,529	20,314	10,644	30,958
<b>Total - Trip Purpose</b>	<b>218,671</b>	<b>50,004</b>	<b>268,675</b>	<b>221,193</b>	<b>58,036</b>	<b>279,229</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>						
UDPHC	3,591	627	4,218	3,512	8,861	12,373
<b>Total - UDPHC</b>	<b>3,591</b>	<b>627</b>	<b>4,218</b>	<b>3,512</b>	<b>8,861</b>	<b>12,373</b>
<b>Unmet &amp; No Shows</b>						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	11,008	N/A	11,008	9,400	N/A	9,400
<b>Customer Feedback</b>						
Complaints	298	N/A	298	377	N/A	377
Commendations	67	N/A	67	263	N/A	263

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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## Coordination Contractor Trips (cont'd)

<b>County:</b> Volusia	<b>CTC Status:</b> Approved	<b>CTC Organization:</b> County of Volusia d/b/a VOTRAN
<b>Fiscal Year:</b> 07/01/2023 - 06/30/2024	<b>Upload Date:</b> 8/29/2024	<b>Coordination Contractor:</b> Conklin Davis Center for the Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	4,919	6,837
Low Income	0	0
Other	0	0
<b>Total - Passenger Type</b>	<b>4,919</b>	<b>6,837</b>
<b>Trip Purpose - One Way</b>		
Medical	0	0
Employment	0	0
Education/Training/Daycare	4,919	6,837
Nutritional	0	0
Life-Sustaining/Other	0	0
<b>Total - Trip Purpose</b>	<b>4,919</b>	<b>6,837</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	506	1,367
<b>Total - UDPHC</b>	<b>506</b>	<b>1,367</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
<b>Customer Feedback</b>		
Complaints	N/A	N/A
Commendations	N/A	N/A



# Coordination Contractor Trips

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/16/2024

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	26,648	28,821
Non-Ambulatory	6,066	6,356
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
<b>Total - Service Type</b>	<b>32,714</b>	<b>35,177</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	32,714	35,177
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>32,714</b>	<b>35,177</b>



## Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/16/2024

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	0	35,177
Children At Risk	0	0
Persons With Disabilities	32,714	0
Low Income	0	0
Other	0	0
<b>Total - Passenger Type</b>	<b>32,714</b>	<b>35,177</b>
<b>Trip Purpose - One Way</b>		
Medical	1,542	1,377
Employment	2	14
Education/Training/Daycare	27,306	24,600
Nutritional	540	386
Life-Sustaining/Other	3,324	8,800
<b>Total - Trip Purpose</b>	<b>32,714</b>	<b>35,177</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	70	7,035
<b>Total - UDPHC</b>	<b>70</b>	<b>7,035</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
<b>Customer Feedback</b>		
Complaints	N/A	N/A
Commendations	N/A	N/A





# Coordination Contractor Trips

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/27/2024

Coordination Contractor: Sunrise Community  
of Northeast Florida,  
Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	9,813	0
Non-Ambulatory	2,558	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
<b>Total - Service Type</b>	<b>12,371</b>	<b>0</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	12,371	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>12,371</b>	<b>0</b>





# CTC Vehicles & Drivers

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Approved

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Vehicle Miles</b>						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	1,682,496	252,088	1,934,584	2,040,476	233,468	2,273,944
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	230,704	N/A	230,704	281,898	N/A	281,898
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
<b>Total - Vehicle Miles</b>	<b>1,913,200</b>	<b>252,088</b>	<b>2,165,288</b>	<b>2,322,374</b>	<b>233,468</b>	<b>2,555,842</b>
<b>Roadcalls &amp; Accidents</b>						
Roadcalls	42	8	50	40	2	42
Chargeable Accidents	21	0	21	17	0	17
<b>Vehicle Inventory</b>						
Total Number of Vehicles	71	42	113	90	45	135
Number of Wheelchair Accessible Vehicles	0	23	23	90	22	112
<b>Drivers</b>						
Number of Full Time & Part Time Drivers	98	116	214	59	172	231
Number of Volunteer Drivers	0	0	0	0	0	0

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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# Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/16/2024

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Vehicle Miles</b>		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	96,665	94,557
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
<b>Total - Vehicle Miles</b>	<b>96,665</b>	<b>94,557</b>
<b>Roadcalls &amp; Accidents</b>		
Roadcalls	0	2
Chargeable Accidents	0	0
<b>Vehicle Inventory</b>		
Total Number of Vehicles	22	20
Number of Wheelchair Accessible Vehicles	17	15
<b>Drivers</b>		
Number of Full Time & Part Time Drivers	63	68
Number of Volunteer Drivers	0	0



# Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/27/2024

Coordination Contractor: Sunrise Community  
of Northeast Florida,  
Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Vehicle Miles</b>		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	43,110	0
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
<b>Total - Vehicle Miles</b>	<b>43,110</b>	<b>0</b>
<b>Roadcalls &amp; Accidents</b>		
Roadcalls	8	0
Chargeable Accidents	0	0
<b>Vehicle Inventory</b>		
Total Number of Vehicles	10	0
Number of Wheelchair Accessible Vehicles	3	0
<b>Drivers</b>		
Number of Full Time & Part Time Drivers	26	0
Number of Volunteer Drivers	0	0



# CTC Revenue Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Approved

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Revenue Sources</b>						
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 255,309	\$ 255,309	\$ 0	\$ 202,025	\$ 202,025
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 27,519	\$ 0	\$ 27,519	\$ 20,163	\$ 0	\$ 20,163
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>						
Non-Sponsored Trip Program	\$ 1,438,548	N/A	\$ 1,438,548	\$ 751,741	N/A	\$ 751,741
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
<b>Department of Transportation (DOT)</b>						
49 USC 5307	\$ 5,888,518	\$ 0	\$ 5,888,518	\$ 4,907,193	\$ 0	\$ 4,907,193
49 USC 5310	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311	\$ 350,880	\$ 0	\$ 350,880	\$ 639,203	\$ 0	\$ 639,203
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Local Government</b>						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 2,376,020	\$ 0	\$ 2,376,020	\$ 3,223,383	\$ 0	\$ 3,223,383
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Local Non-Government</b>						
Farebox	\$ 772,635	\$ 0	\$ 772,635	\$ 768,400	\$ 0	\$ 768,400
Donations/Contributions	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 144,791	\$ 225,535	\$ 370,326	\$ 123,978	\$ 277,768	\$ 401,746
<b>Other Federal &amp; State Programs</b>						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 10,998,911</b>	<b>\$ 480,844</b>	<b>\$ 11,479,755</b>	<b>\$ 10,434,061</b>	<b>\$ 479,793</b>	<b>\$ 10,913,854</b>

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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# Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/16/2024

Coordination Contractor: Duvall Homes Inc

Revenue Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Revenue Sources</b>		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
<b>Department of Transportation (DOT)</b>		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
<b>Local Government</b>		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
<b>Local Non-Government</b>		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 208,750	\$ 184,778
<b>Other Federal &amp; State Programs</b>		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 208,750</b>	<b>\$ 184,778</b>



# Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/27/2024

Coordination Contractor: Sunrise Community  
of Northeast Florida,  
Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Revenue Sources</b>		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 255,309	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
<b>Department of Transportation (DOT)</b>		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
<b>Local Government</b>		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
<b>Local Non-Government</b>		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0
<b>Other Federal &amp; State Programs</b>		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 255,309</b>	<b>\$ 0</b>



# CTC Expense Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Approved

Expense Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Labor	\$ 3,697,031	\$ 321,988	\$ 4,019,019	\$ 3,552,751	\$ 359,558	\$ 3,912,309
Fringe Benefits	\$ 1,284,900	\$ 14,470	\$ 1,299,370	\$ 1,333,116	\$ 11,687	\$ 1,344,803
Services	\$ 291,570	\$ 53,842	\$ 345,412	\$ 423,025	\$ 25,555	\$ 448,580
Materials & Supplies Consumed	\$ 1,256,879	\$ 15,255	\$ 1,272,134	\$ 1,464,031	\$ 13,238	\$ 1,477,269
Utilities	\$ 24,999	\$ 3,780	\$ 28,779	\$ 29,310	\$ 3,360	\$ 32,670
Casualty & Liability	\$ 437,600	\$ 26,867	\$ 464,467	\$ 139,406	\$ 25,001	\$ 164,407
Taxes	\$ 0	\$ 1,326	\$ 1,326	\$ 0	\$ 2,427	\$ 2,427
Miscellaneous	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Interest	\$ 0	\$ 1,694	\$ 1,694	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 30,927	\$ 30,927	\$ 0	\$ 30,927	\$ 30,927
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 479,011	\$ 10,695	\$ 489,706	\$ 1,021,445	\$ 8,040	\$ 1,029,485
<b>Purchased Transportation Services</b>						
Bus Pass	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 1,782,067	N/A	\$ 1,782,067	\$ 1,389,282	N/A	\$ 1,389,282
Contracted Operator	\$ 1,744,854	N/A	\$ 1,744,854	\$ 1,081,695	N/A	\$ 1,081,695
<b>Total - Expense Sources</b>	<b>\$ 10,998,911</b>	<b>\$ 480,844</b>	<b>\$ 11,479,755</b>	<b>\$ 10,434,061</b>	<b>\$ 479,793</b>	<b>\$ 10,913,854</b>

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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# Coordination Contractor Expense Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/16/2024

Coordination Contractor: Duvall Homes Inc

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 208,750	\$ 184,778
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
<b>Purchased Transportation Services</b>		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
<b>Total - Expense Sources</b>	<b>\$ 208,750</b>	<b>\$ 184,778</b>



## Coordination Contractor Expense Sources

**County:** Volusia

**CTC Status:** Approved

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2023 - 06/30/2024

**Upload Date:** 8/27/2024

**Coordination Contractor:** Sunrise Community  
of Northeast Florida,  
Inc.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 96,453	\$ 0
Fringe Benefits	\$ 14,470	\$ 0
Services	\$ 53,842	\$ 0
Materials & Supplies Consumed	\$ 15,255	\$ 0
Utilities	\$ 3,780	\$ 0
Casualty & Liability	\$ 26,867	\$ 0
Taxes	\$ 1,326	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 1,694	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 30,927	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 10,695	\$ 0
<b>Purchased Transportation Services</b>		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
<b>Total - Expense Sources</b>	<b>\$ 255,309</b>	<b>\$ 0</b>

County: Volusia  
 CTC: County of Volusia d/b/a VOTRAN  
 Contact: Bobbie King  
 950 Big Tree Road  
 South Daytona, FL 32119  
 386-804-2616  
 Email: bgking@volusia.org

Demographics	Number
Total County Population	0
Unduplicated Head Count	4,218



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	170,544	242,858	241,866
TNC	0	0	0
Taxi	17,003	36,371	26,809
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>187,547</b>	<b>279,229</b>	<b>268,675</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	1,426,901	2,555,842	2,165,288
Roadcalls	76	42	50
Accidents	5	17	21
Vehicles	111	135	113
Drivers	188	231	214

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	70,725	89,285	82,361
Employment	27,856	52,359	52,707
Ed/Train/DayCare	37,416	92,528	89,552
Nutritional	7,466	14,099	17,526
Life-Sustaining/Other	44,084	30,958	26,529
<b>TOTAL TRIPS</b>	<b>187,547</b>	<b>279,229</b>	<b>268,675</b>

Financial and General Data	2022	2023	2024
Expenses	\$9,497,212	\$10,913,854	\$11,479,755
Revenues	\$9,497,212	\$10,913,854	\$11,479,755
Commendations	148	263	67
Complaints	146	377	298
Passenger No-Shows	825	9,400	11,008
Unmet Trip Requests	0	0	0

Passenger Trips By Revenue Source	2022	2023	2024
CTD	27,039	30,629	31,660
AHCA	0	0	0
APD	0	14,017	12,371
DOEA	0	0	0
DOE	9,022	6,721	9,173
Other	151,486	227,862	215,471
<b>TOTAL TRIPS</b>	<b>187,547</b>	<b>279,229</b>	<b>268,675</b>

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.35	0.67	0.97
Miles between Roadcalls	18,775	60,853	43,306
Avg. Trips per Passenger	16.75	22.57	63.70
Cost per Trip	\$50.64	\$39.09	\$42.73
Cost per Paratransit Trip	\$55.69	\$39.22	\$40.10
Cost per Total Mile	\$6.66	\$4.27	\$5.30
Cost per Paratransit Mile	\$6.66	\$4.19	\$5.01

Trips by Provider Type	2022	2023	2024
CTC	78,369	132,435	124,555
Transportation Operator	68,856	88,758	94,116
Coordination Contractor	40,322	58,036	50,004
<b>TOTAL TRIPS</b>	<b>187,547</b>	<b>279,229</b>	<b>268,675</b>

**SUMMARY SHEET  
TDLCB  
OCTOBER 30, 2024**

**III. ACTION ITEMS**

**E. REAPPOINTMENT OF 2025 QUALITY ASSURANCE COMMITTEE MEMBERS**

**BACKGROUND INFORMATION:**

The Quality Assurance Committee (QAC) is responsible for the update of the TDLCB Bylaws and coordinates with Votran in reviewing and establishing standards to provide a more efficient system. Reviews include, but are not limited to, the Annual CTC Evaluation and the Annual Operating Report (AOR). At least three (3) voting members of the TDLCB shall be appointed to the QAC. All current committee members are eligible for reappointment and other TDLCB voting members are welcome to join the committee. Current QAC members are:

	<b>Name</b>	<b>Representing</b>
1	Matt Reinhart, Chair	TDLCB
2	Carlos Colon	FDOT
3	Doug Hall	Elderly Citizens
4	Patricia Lipovsky	Citizens Advocate-System User
5	Mary Tyson	Disabled Citizens (alternate)

***ACTION REQUESTED:***

***MOTION TO REAPPOINT 2025 QUALITY ASSURANCE COMMITTEE MEMBERS***

***MOTION TO APPOINT NEW 2025 QUALITY ASSURANCE COMMITTEE MEMBERS  
(IF NECESSARY)***



**SUMMARY SHEET  
TDLCB  
OCTOBER 30, 2024**

**III. ACTION ITEMS**

**F. REAPPOINTMENT OF 2025 GRIEVANCE COMMITTEE MEMBERS**

**BACKGROUND INFORMATION:**

The Grievance Committee serves as a mediator to process and investigate complaints from agencies and users of the system in the designated service area and make recommendations to the Coordinating Board for improvement of service. The Grievance Committee also reviews the TDLCB Grievance Procedures. At least three (3) voting members of the TDLCB shall be appointed to the Grievance Committee. All current committee members are eligible for reappointment and other TDLCB voting members are welcome to join the committee. Current Grievance Committee members are:

	<b>Name</b>	<b>Representing</b>
1	Matt Reinhart, Chair	TDLCB
2	Carlos Colon	FDOT
3	Doug Hall	Elderly Citizens
4	Patricia Lipovsky	Citizens Advocate-System User
5	Mary Tyson	Disabled Citizens (alternate)

***ACTION REQUESTED:***

***MOTION TO REAPPOINT 2025 GRIEVANCE COMMITTEE MEMBERS***

***MOTION TO APPOINT NEW 2025 GRIEVANCE COMMITTEE MEMBERS (IF NECESSARY)***

**SUMMARY SHEET  
TDLCB  
OCTOBER 30, 2024**

**III. ACTION ITEMS**

**G. REVIEW AND APPROVAL OF THE 2025 TDLCB MEETING SCHEDULE**

**BACKGROUND INFORMATION:**

The TDLCB traditionally meets at 10:00 a.m. on the second Wednesday of the first month of each quarter.

**Tentative 2025 TDLCB meeting dates are:**

- **January 8, 2025**
- **April 9, 2025**
- **July 9, 2025**
- **October 8, 2025**

If an in-person quorum of six (6) voting members cannot be established for a regularly scheduled TDLCB meeting, an alternate date will be used to reschedule the meeting during the quarter. Alternate meeting dates will be on the second Wednesday of the second month of each quarter.

**Tentative 2025 alternate TDLCB meeting dates are:**

- February 12, 2025
- May 14, 2025
- August 13, 2025
- November 12, 2025

The 2025 TDLCB meeting schedule is provided with this agenda packet for your review.

***ACTION REQUESTED:***

***MOTION TO APPROVE THE 2025 TDLCB MEETING SCHEDULE***

## 2025 Meeting Schedule of the River to Sea TPO Board and Committees

	River to Sea TPO Board	Executive Committee	Technical Coordinating Committee (TCC)	Citizens Advisory Committee (CAC)	Bicycle/Pedestrian Advisory Committee (BPAC)	Trans. Disadvantaged Local Coordinating Board (TDLCB)
<b>2025</b>	4 <sup>th</sup> Wed. @ 9:00 a.m.	1 <sup>st</sup> Wed. @ 9:00 a.m.	3 <sup>rd</sup> Tues. @ 3:00 p.m.	3 <sup>rd</sup> Tues. @ 1:15 p.m.	2 <sup>nd</sup> Wed. @ 2:00 p.m.	2 <sup>nd</sup> Wed. the first month of every quarter @ 10:00 a.m. **
<b>January</b>	January 22, 2025	January 1, 2025***	January 21, 2025	January 21, 2025	January 8, 2025	January 8, 2025
<b>February</b>	February 26, 2025	February 5, 2025	February 18, 2025	February 18, 2025	February 12, 2025	
<b>March</b>	March 26, 2025	March 5, 2025	March 18, 2025	March 18, 2025	March 12, 2025	
<b>April</b>	April 23, 2025	April 2, 2025	April 15, 2025	April 15, 2025	April 9, 2025	April 9, 2025
<b>May</b>	May 28, 2025	May 7, 2025	May 20, 2025	May 20, 2025	May 14, 2025	
<b>June</b>	June 25, 2025	June 4, 2025	June 17, 2025	June 17, 2025	June 11, 2025	
<b>July</b>	July 23, 2025*	July 2, 2025*	July 15, 2025*	July 15, 2025*	July 9, 2025*	July 9, 2025
<b>August</b>	August 27, 2025	August 6, 2025	August 19, 2025	August 19, 2025	August 13, 2025	
<b>September</b>	September 24, 2025	September 3, 2025	September 16, 2025	September 16, 2025	September 10, 2025	
<b>October</b>	October 22, 2025	October 1, 2025	October 21, 2025	October 21, 2025	October 8, 2025	October 8, 2025
<b>November</b>	November 26, 2025***	November 5, 2025	November 18, 2025	November 18, 2025	November 12, 2025	
<b>December</b>	December 24, 2025*	December 3, 2025*	December 16, 2025*	December 16, 2025*	December 10, 2025*	

\* These meetings are typically cancelled

\*\* TDLCB Meetings are held at Votran

\*\*\*These meeting dates fall on a holiday and may be changed

**SUMMARY SHEET  
TDLCB  
OCTOBER 30, 2024**

**IV. PRESENTATIONS AND DISCUSSION ITEMS**

**A. PRESENTATION AND DISCUSSION OF THE DELAND SUNRAIL STATION GRAND OPENING AND CONNECTING VOTRAN/VORIDE SERVICE**

**BACKGROUND INFORMATION:**

SunRail is Central Florida’s commuter rail system connecting the city of Orlando, and Orange, Osceola, Seminole, and Volusia Counties. The Phase 2 North expansion includes the addition of a new SunRail station adjacent to the current DeLand Amtrak Station situated on the existing Central Florida Rail Corridor. The project adds 12.2 miles to the SunRail corridor, making the entire system 61 miles long with a total of 17 stops. The aesthetic appearance of the station aligns with nearby historic DeLand, features a unique center platform design, and brings additional rail enhancements, including six miles of double tracking for increased capacity. A grand opening celebration was held on Friday, August 9, 2024.

In partnership with the City of DeLand and FDOT, Votran is providing a free shuttle from the DeLand SunRail Station to downtown DeLand. The DeLand SunRail Circulator runs hourly, Monday to Friday, from 12:30 p.m. to 7:45 p.m.

In partnership with FDOT, Volusia County’s curb-to-curb rideshare service, VoRide, is currently offering free rides within the VoRide zones to and from the new DeLand and existing DeBary SunRail stations for up to eight miles. Passengers can take advantage of this offer by logging on to the VoRide app and selecting the applicable SunRail station as their destination or starting point. The fare will be waived automatically if the trip begins or ends within that zone.

Staff will deliver a presentation on the DeLand SunRail Station Grand Opening and connecting Votran/VoRide Service.

***ACTION REQUESTED:***

***NO ACTION IS REQUIRED UNLESS OTHERWISE DIRECTED BY THE TDLCB***



# SunRail, DeLand Station Grand Opening



# DELAND EXCITEMENT!

Successful grand opening ceremony

- Over 300 people attended
- Amazing local turnout and support
- New transit connector to Downtown DeLand announced

***Grand Opening on August 9, 2024***





# DELAND GRAND OPENING





# DELAND GRAND OPENING







# DELAND GRAND OPENING





# DELAND GRAND OPENING





# DELAND GRAND OPENING



# FREE DELAND SUNRAIL CIRCULATOR

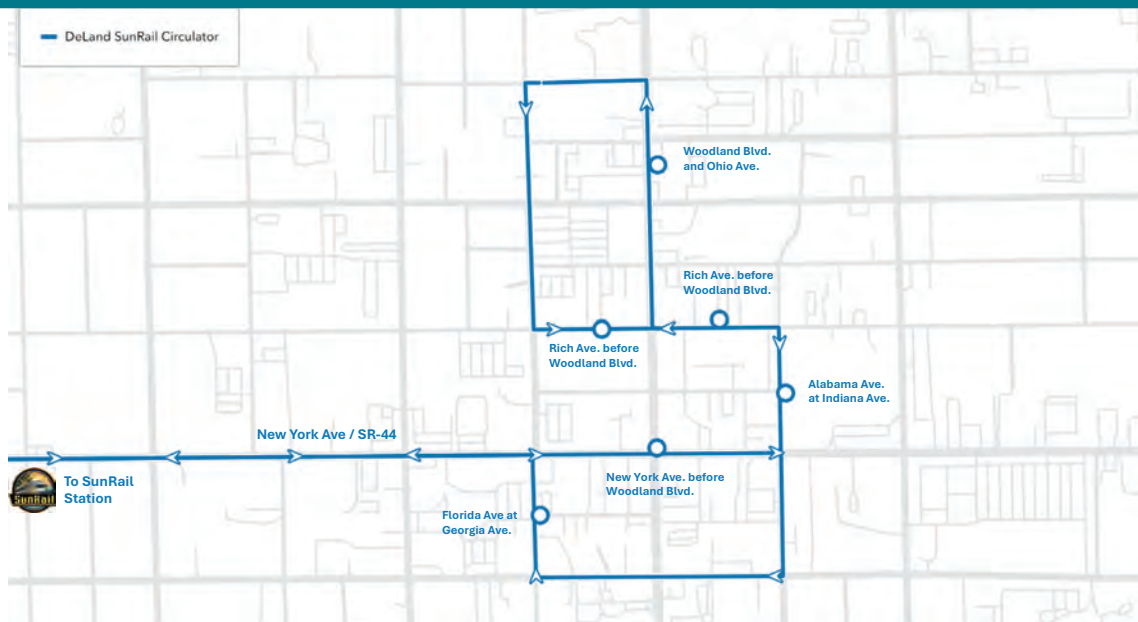


**Monday - Friday**

Easy Connection Via **Votran**  
We drive a great bargain

Enjoy **FREE** round-trip service from the NEW DeLand SunRail Station to Downtown DeLand! Simply show your SunRail ticket to the driver for easy boarding.

 ARRIVAL TIMES	 DEPARTURE TIMES						 DEPARTURE TIMES
NORTHBOUND	DeLand Station	New York & Woodland	Rich & Woodland	Woodland & Ohio	Florida & Georgia	DeLand Station	SOUTHBOUND
12:31 PM	12:35 PM	12:48 PM	12:50 PM	12:52 PM	12:57 PM	1:07 PM	1:10 PM
	1:15 PM	1:28 PM	1:30 PM	1:32 PM	1:37 PM	1:47 PM	-
1:56 PM	2:02 PM	2:15 PM	2:18 PM	2:20 PM	2:25 PM	2:35 PM	2:45 PM
2:56 PM	3:02 PM	3:15 PM	3:18 PM	3:20 PM	3:25 PM	3:35 PM	3:40 PM
4:01 PM	4:05 PM	4:18 PM	4:20 PM	4:22 PM	4:27 PM	4:37 PM	4:40 PM
5:00 PM	5:05 PM	5:18 PM	5:20 PM	5:22 PM	5:27 PM	5:37 PM	6:30 PM
5:31 PM							-
6:01 PM	6:05 PM	6:18 PM	6:20 PM	6:22 PM	6:27 PM	6:47 PM	
6:31 PM							
7:06 PM	7:10 PM	7:23 PM	7:25 PM	7:27 PM	7:32 PM	7:42 PM	7:55 PM



Follow SunRail for updates:



@RideSunRail

#RideSunRail

SunRail.com



**SUMMARY SHEET  
TDLCB  
OCTOBER 30, 2024**

**IV. PRESENTATIONS AND DISCUSSION ITEMS**

**B. PRESENTATION AND DISCUSSION OF FY 2023/24 TPO PUBLIC INVOLVEMENT ACTIVITIES**

**BACKGROUND INFORMATION:**

A primary responsibility of the River to Sea TPO is public involvement and outreach in the transportation decision-making process. This involves developing various strategies to engage the community, including sharing information on the TPO website ([www.R2CTPO.org](http://www.R2CTPO.org)), Facebook page ([www.Facebook.com/RivertoSeaTPO](http://www.Facebook.com/RivertoSeaTPO)), and X page ([www.X.com/TelltheTPO](http://www.X.com/TelltheTPO)), attending community meetings, building business relationships, joining local organizations, and providing presentations to outside organizations. Another component of the outreach program includes participation in community events, bicycle helmet fittings, and the distribution of safety equipment and information. TPO staff will provide an overview of the public involvement and outreach efforts that occurred during FY 2023/24 (July 1, 2023 through June 30, 2024).

***ACTION REQUESTED:***

***NO ACTION IS REQUIRED UNLESS OTHERWISE DIRECTED BY THE TDLCB***

**FY 2023/2024**

# COMMUNITY OUTREACH

**SEPTEMBER 2024**



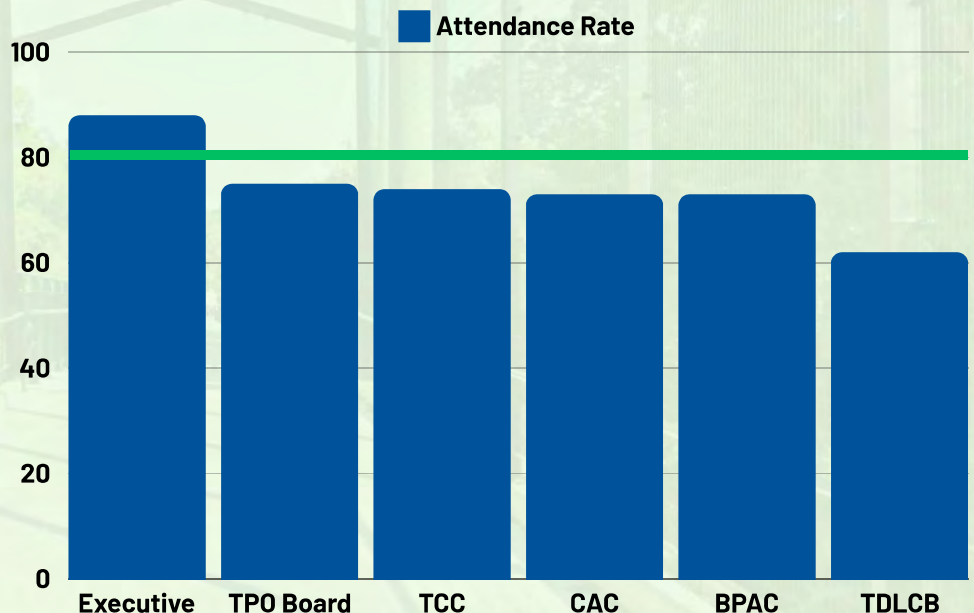
## TPO Committee & Board Attendance

**Goal: 80% Attendance Rate**

Executive: **88%**  
 TPO Board: **75%**  
 TCC: **74%**  
 CAC: **73%**  
 BPAC: **73%**  
 TDLCB: **62%**

**Meetings without quorums:**

- October 2023 TCC
- February 2024 TPO Board
- June 2024 BPAC



# TPO Committee & Board Vacancies



## Vacancies

TPO Board:	3%
TDLCB:	5%
Executive:	14%
TCC:	19%
BPAC:	26%
CAC:	30%

- Attendance Records
- Posting on Website
- Posting on Social Media
- Events



# TPO Website: [www.R2CTPO.org](http://www.R2CTPO.org)



## Visitors

There were more than **12,000** visitors to the TPO website between July 1, 2023 and June 30, 2024.



## Page Views

There were just over **30,000** page views by visitors; about 2.5 pages per visitor.



## Most Visited Pages

- 1 Home Page
- 2 Bicycle Suitability Maps
- 3 TPO Board



# Social Media Presence in FY 2023/24

## Facebook

[www.Facebook.com/RivertoSeaTPO](http://www.Facebook.com/RivertoSeaTPO)

### Followers:

596

↑ 16%

196 Posts

26,567 Reach

## "X" (Twitter)

[www.X.com/TelltheTPO](http://www.X.com/TelltheTPO)

### Followers:

205

↑ 29%

142 Tweets

17,848 Reach



## Constant Contact Digital Newsletter

TPO Transportation Talk - Monthly Digital Newsletter

Unsubscribe Rate of Less than 1%



Open Rate

42%



Click-to-Open  
Rate

8%



## Media, News Releases, Articles



13 Legal Advertisements:

- Quarterly TDLCB meetings
- Annual TD Public Hearing
- LRTP Amendment
- TIP Public Comment
- LOPP Public Comment

### River to Sea TPO Scrapbook

The TPO keeps a scrapbook of all news articles in which the TPO is referenced and those that are pertinent to the TPO. In FY 2023/24, there were 61 articles included.

## TPO Outreach & Events



### Library Helmet Fittings

The TPO fit kids with new helmets at the following libraries:

- John H. Dickerson\*
- Hope Place\*
- DeBary Library
- Deltona Regional Library

\*Partnership with VCPL & Volusia Sheriff's Youth Foundation (Pedal Forward Project)



### Port Orange Family Days

The TPO engaged many of the attendees and shared bicycle/ pedestrian/ driver safety tips well as educational items.



### White Cane & Pedestrian Safety Day

The TPO had a table with safety information and participated in a blindfolded walk across the busy intersection of White St. and Dunn Ave in Daytona Beach.



### The Neighborhood Center of West Volusia

The TPO gave a presentation bicycle/pedestrian safety and fitted helmets for the clients and helped FDOT with a WalkWise Presentation at The Bridge.

# TPO Outreach & Events



## TD Day in Tallahassee

TPO staff and TDLCB members travel to Tallahassee to inform legislators on the impact of coordinated transportation services on the transportation disadvantaged.



## FACT Fairs

The TPO set up a table and engaged visitors in discussions about staying safe as a pedestrian and cyclist at the following schools:

- Campbell Middle
- Heritage Middle



## Health Fairs

The TPO participated the following health fairs:

- Junior Chamber of Commerce Child Health Fair in Bunnell
- NSB Health & Wellness Fair



## Helmet Fittings

The TPO fit helmets at many events, including:

- Deltona Parks & Rec Camp
- Babe James Community Center
- Palm Coast Community Center

# TD Day 2024



- January 18, 2024
- Meetings with Legislators and Legislative Aides to discuss transportation issues affecting the TD population



# Mobility Week 2023

- White Cane & Pedestrian Safety Day
- Votran trip wearing vision occluding glasses
- Palm Coast Bike Rodeo Event



## Annual TPO Holiday Open House & Toy Drive

- Attendees include members of the TPO Board, Advisory Committee members, consultants, family members, and friends
- **226 toys and gift cards** were collected and donated to:
  - Department of Children & Families of Volusia and Flagler Counties
  - The Neighborhood Center of West Volusia



## Flagler County Registration Renewal Buck Slips

- 72,000 tag renewal inserts
- Began in September 2023
- One year
- Continuing for an additional year

**Initiative continued in a number of other Central Florida counties through funding by FDOT**

## Palm Coast Distracted Driving Awareness Campaign

### Middle School/Teen Aftercare:

- Educational, age appropriate presentation on the dangers of Distracted Driving and its prevention
- Presentation from EndDD.org and Safe Roads Alliance (SRA)

### Adults/Seniors:

- two table dates to sign people up for the event and engage in dialogue about distracted driving
- Partnered with Ride Independent Driving Evaluation & Rehab
- Educational presentation on dangers of Distracted Driving and its prevention

### BEING A SAFE PASSENGER

#### Ways passengers can distract a driver

- Arguing with other passengers or the driver
- Not sitting still
- Asking the driver to hand them things
- Playing loud music or games
- Tapping the driver or kicking the back of the driver's seat



#### Ways passengers can keep from distracting a driver

- Not making loud noises in the car
- Not sitting still
- Not asking the driver to hand you things
- Playing loud music or games
- Not tapping the driver or kicking the back of the driver's seat
- Buckling your seatbelt and sitting quietly



## What's Next?



- 2050 Long Range Transportation Plan (LRTP)
- Community Safety Action Plan (CSAP) (Safe Streets & Road for All)
- Distracted Driving Pilot Project among Colleges and Universities
- TPO Website Update
- Rebranding of the Volusia-Flagler TPO (VFTPO)



## Questions?

***Pamela Blankenship***

TPO Community Outreach Coordinator &  
Title VI Coordinator  
Pblankenship@r2ctpo.org  
386.226.0422 ext. 20416



**SUMMARY SHEET  
TDLCB  
OCTOBER 30, 2024**

**V. STAFF COMMENTS**

→ Rebranding of the TPO

**VI. TDLCB CHAIRPERSON COMMENTS**

**VII. TDLCB MEMBER COMMENTS**

**VIII. INFORMATION ITEMS**

- Actual Expenditure Report (AER) for FY 2023/24
- River to Sea TPO Board Meeting Summaries
- River to Sea TPO Outreach & Activities
- River to Sea TPO Planning Grant Quarterly Progress Report
- TDLCB Attendance Record
- TDLCB Interest Form
- TDLCB Membership List
- Upcoming Events/Mobility Week Transit Events
- Votran Statewide Awards

**IX. ADJOURNMENT**

**\*\*THE NEXT TDLCB MEETING WILL BE ON JANUARY 8, 2025\*\***



**COMMISSION FOR THE TRANSPORTATION DISADVANTAGED  
ACTUAL EXPENDITURE REPORT FORM  
(One form for each county  
Do not report funds from state agency sources)**

**COUNTY:** County of Volusia d/b/a Votran

**DUE:** September 15, 2024

<b>Coordinated Transportation</b>			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital
\$3,293,446	Operating Subsidy	\$5,888,518	Operating Subsidy

<b>Transportation Alternatives</b>			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital

<b>Other</b>			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital



**River to Sea TPO Board  
Meeting Summary  
August 28, 2024**

- Approved Consent Agenda including the June 26, 2024 TPO Board meeting minutes; TDLCB appointments; and expenditures for the development of the 2050 LRTP, the SS4A Comprehensive Safety Action Plan, and the expansion of the Best Foot Forward Project into Flagler County
- Received public comment from a BPAC member regarding controlling the growth and overdevelopment in Volusia and Flagler Counties
- Approved Resolution 2024-15 amending the FY 2024/25 to FY 2028/29 Transportation Improvement Program (TIP) by roll call vote
- Approved Resolution 2024-16 amending the FY 2024/25 and 2025/26 Unified Planning Work Program (UPWP) by roll call vote
- Approved Resolution 2024-17 changing the name of the River to Sea Transportation Planning Organization to the Volusia-Flagler Transportation Planning Organization
- Received a presentation and discussion of FDOT’s Central Florida Safety Strategic Plan
- Received the FDOT report; announced the most up-to-date project information can be found at [www.cflroads.com](http://www.cflroads.com); announced FDOT starting the development of the 2055 Florida Transportation Plan (FTP) which will be adopted in November 2025; the next online open house will be September 16<sup>th</sup>-27<sup>th</sup>; the release of the 3<sup>rd</sup> edition of the District 5 newsletter, and the grand opening of the DeLand SunRail Station on August 9<sup>th</sup>
- Received the Executive Director’s report including plans for a new interlocal agreement; a September 19<sup>th</sup> VCARD event; and participation in an FHWA-funded Safe Systems Approach workshop for medium-sized MPOs
- Received TPO Board member comments announcing a retirement party for Khalid Resheidat on Thursday at 5:30 pm at the Brannon Center; the importance of crosswalk and signal maintenance; the Central Florida Safety Summit; Holly Hill's newest elected official; and the upcoming Wig Out for Cancer event on September 27<sup>th</sup>
- Approved a motion to appoint Vice Mayor Tiamson, Vice Mayor Rogers and Council Member Reinhart to FDOT’s Central Florida Safety Strategic Plan Steering Committee
- Presentation of a plaque to past TPO Chairperson Mayor Cloudman in appreciation of his service to the TPO Board during a challenging period

***The next River to Sea TPO Board meeting will be on Wednesday, September 25, 2024, at 9:00 a.m.***





**River to Sea TPO Board  
Meeting Summary  
September 25, 2024**

- Approved Consent Agenda including the August 28, 2024 TPO Board meeting minutes; rescheduling the November 27, 2024 TPO Board meeting to November 20, 2024; and an amendment to the FY 2024/25 TPO Budget
- Approved the following slate of TPO Officers to fill vacancies for the remainder of the FY 2024/25 term: Chairperson: Vice Mayor Sander; 1<sup>st</sup> Vice Chairperson/Treasurer: Council Member Foley; 2<sup>nd</sup> Vice Chairperson/Secretary: Council Member Robins
- Approved Interlocal Agreement with the North Florida TPO for urban area coordination
- Approved the new logo for the Volusia-Flagler TPO
- Received a presentation and discussion of FY 2023/24 TPO Public Involvement Activities
- Received a presentation and discussion of 2024 Mobility Week and the Ride Roll Stroll Challenge
- Received the FDOT report; announced the most up-to-date project information, which can be found at [www.cflroads.com](http://www.cflroads.com); and provided reminders for input on the 2055 Florida Transportation Plan (FTP) and Mobility Week
- Received the Executive Director’s report regarding updates on the status of project programming in the Tentative Work Program and updates on the new office location with a projected move-in date of February 2025
- Received TPO Board member comments

***The next River to Sea TPO Board meeting will be on Wednesday, October 23, 2024, at 9:00 a.m.***



# River to Sea TPO Outreach & Activities

[www.R2CTPO.org](http://www.R2CTPO.org)

June/July 2024

## River to Sea TPO Summer Bicycle Safety Presentations & Helmet Fittings



Above: left to right: TPO BPAC members Victor Ramos (Deltona) & Bob Storke (Orange City) & TPO staff members Pamela Blankenship and Donna Ralston

As part of its summer public outreach, the River to Sea TPO reaches out to children to teach them about bicycle safety. In addition to providing a bicycle safety presentation which covers obeying all laws, signs and signals, making sure their bicycles are safe to ride, and learning hand signals, TPO staff properly fits the children for bicycle helmets. The kids receive their helmets free of charge along with safety education literature on a level they can understand and items such as bicycle lights and band-aid kits.

The TPO visited the DeBary Public Library and Deltona Parks & Recreation Camp at Wes Crile Park in June and more than 100 kids received bicycle helmets and engaged in a safety discussion.

Upcoming safety events include a presentation and helmet fitting at the **Deltona Regional Library Summer Bash 2024** on August 2, from 1pm - 3pm, and outreach to kids heading back to school as well as their parents during the **Back to School Jam in Flagler County** on August 3, from 10am - 1pm at Flagler Palm Coast High School. The TPO will be partnering with the Flagler County Community Traffic Safety Team (CTST) at the Back to School Jam.



Above: TPO Community Outreach Coordinator Pamela Blankenship explaining the parts of the bicycle and how the kids can check to be sure these are in working order and safe to ride



Left: TPO staff member Stephan Harris properly fitting a camper for a free bicycle helmet at the Deltona Parks and Recreation helmet fitting at Wes Crile Park



# River to Sea TPO Outreach & Activities

[www.R2CTPO.org](http://www.R2CTPO.org)

June/July 2024

**ADA 34**   
 Americans with Disabilities Act  
 Celebrate the ADA! July 26, 2024

On July 26, 2024, the River to Sea TPO celebrates the 34th anniversary of the Americans with Disabilities Act (ADA). We commemorate this important civil rights law that works to ensure ALL people with disabilities have the same rights and opportunities as everyone else. The River to Sea TPO values the relationships we've built and reaffirms our commitment to reach the vision of full ADA compliance in transportation.



Follow the River to Sea TPO:



## Ongoing Projects, Studies, & Activities

- Safe Streets and Roads for All (SS4A) Grant implementation
- Best Foot Forward for Ped Safety Program
- 2050 Long Range Transportation Plan development
- FY 2023/24 Public Participation Wrap-Up
- FY 2024/25 to 2028/29 Transportation Improvement Program (TIP) Roll Forward amendment
- Distracted Driving Awareness Pilot Program

### Operation Best Foot Forward for Pedestrian Safety

During Operation Best Foot Forward's May/June crosswalk enforcements in Volusia County, 104 warnings & citations were issued across five crosswalk locations. The next round of enforcements will take place between July 23 and August 2. The theme will be Back to School. For more information go to [BFF for Ped Safety](#).

### Do you want up-to-date River to Sea TPO news and information?

Subscribe to the TPO's monthly newsletter, Transportation Talk, for more transportation news and information. Simply click the link below, fill out the form, and sign up!

[Click Here](#)



# River to Sea TPO Outreach & Activities

[www.R2CTPO.org](http://www.R2CTPO.org)

August 2024

## DeLand SunRail Station Grand Opening

On Friday, August 9, 2024, River to Sea TPO staff attended the grand opening of the DeLand SunRail Station. This historic event marked the culmination of SunRail's vision to connect the region through 17 stations connecting four counties. Speakers at the grand opening celebration included FDOT District Five Secretary John Tyler P.E., Volusia County Chairperson and Chair of the Central Florida Commuter Rail Commission (CFCRC) Jeff Brower, and DeLand Mayor and immediate past TPO Board Chairperson Chris Cloudman. Also among the many present were former Congressman John Mica and former Volusia County Chairperson Frank T. Bruno Jr.

Speakers highlighted the people and the partnerships that have been critical to making SunRail happen, including comments that extended to former Congressman John Mica who was instrumental in bringing SunRail to Volusia County. SunRail's DeLand Station, located at 2491 Old New York Avenue, began serving riders on Monday, August 12.



Left: TPO Executive Director Colleen Nicoulin with immediate past TPO Board Chairperson and DeLand Mayor Chris Cloudman.



Right: Immediate past TPO Board Chair and DeLand Mayor Chris Cloudman ringing the SunRail bell.

Riders to the DeLand Station can hop aboard a free [DeLand SunRail Circulator](#) (operated by Votran and funded by the City of DeLand) to go to and from downtown DeLand. The circulator runs weekdays, 12:30 pm-7:45 pm and meets most trains. Votran's [VoRide](#) also services the DeLand SunRail Station. VoRide is on-demand, so you can go whenever you'd like during service hours (Mon-Fri, 6 am-9 pm & Sat 7am-7pm). For more information on SunRail [click here](#).



# River to Sea TPO Outreach & Activities

[www.R2CTPO.org](http://www.R2CTPO.org)

August 2024

## Recent River to Sea TPO Outreach

During the month of August, the TPO participated in the Deltona Regional Library's Summer Bash 2024. The TPO staff properly fit and donated more than 100 bicycle helmets to both children and adults. In addition that that event, TPO staff partnered with the Flagler County Community Traffic Safety Team (CTST) to have a table at the Flagler County Back to School Jam. In addition to handing out safety and educational items, there were many conversations and reminders to kids and adults about ways to be safe when walking, biking, driving to school.



Left: Deltona BPAC member Victor Ramos and Deltona Commissioner Troy Shimkus at the Deltona Library helmet fitting



Right: Attendees of the Flagler County Back to School Jam at the TPO/CTST table.

## Ongoing Projects, Studies, & Activities

- Safe Streets and Roads for All (SS4A) Grant Implementation
- Best Foot Forward for Ped Safety Program
- 2050 Long Range Transportation Plan Development
- FY 2023/24 Public Participation Wrap-Up
- TPO Apportionment Implementation
- Distracted Driving Awareness Pilot Program
- FY 2023/24 TPO Audit
- TPO Website Update

## 2024 Mobility Week & the Ride Roll Stroll Challenge

Keep your eyes open for information about the upcoming Ride Roll Stroll Challenge and 2024 Mobility Week events. For more information go to:

- [2024 Mobility Week](#)
- [Ride Roll Stroll Challenge](#)

## Do you want up-to-date River to Sea TPO news and information?

Subscribe to the TPO's monthly newsletter, Transportation Talk, for more transportation news and information. Simply click the link below, fill out the form, and sign up!

[Click Here](#)

## Follow the River to Sea TPO:





# River to Sea TPO Outreach & Activities

[www.R2CTPO.org](http://www.R2CTPO.org)

September 2024

## Upcoming Events in October

On October 1, 2024, the River to Sea TPO will join the Daytona Beach Police Department and numerous other organizations to participate in this year's National Night Out! Held at Jackie Robinson Ballpark, the TPO will host a table and educate attendees on bicycle, pedestrian, and driver safety. Educational and safety information and items will be given out in an effort to bring much needed attention to safety.

**THE DAYTONA BEACH POLICE DEPARTMENT PRESENTS**

# NATIONAL NIGHT OUT

Join DBPD as we promote crime prevention, police-community partnerships and neighborhood camaraderie.

**FREE FAMILY FUN FOR ALL!**

**TUESDAY, OCTOBER 1**  
 5 PM - 8PM  
 JACKIE ROBINSON BALLPARK  
 105 E ORANGE AVENUE

Food - Music - Dancing - Games - Raffles - Giveaways - Police Vehicle Tours - Children's Activities - Community Resources - And More!

For General Information and Vendor Information:  
 Email: [youngt@dbpd.us](mailto:youngt@dbpd.us)

ALSO COMING UP:

- VCARD
- ICEBREAKER
- OCTOBER 24
- LPGA
- INTERNATIONAL
- 5:30 - 8:30 PM

PORT ORANGE  
**FAMILY DAYS**  
 OCT. 10TH-13TH

**COMMUNITY EXPO**  
**COMMUNITY PARADE**  
 LIVE MUSIC - FOOD TRUCKS  
 ART HAUS STREET PAINTING  
 FOOD TRUCKS-WORSHIP SERVICE  
 HALIFAX VETERINARY PET PARADE  
 OPENING NIGHT CARNIVAL SPECIALS  
 FOREIGNER/BAD COMPANY TRIBUTE BAND  
 NEIL DIAMOND TRIBUTE

**AFFORDABLE FUN FOR THE WHOLE FAMILY!**

QUIET TIME CARNIVAL RIDES 10/10 3-4:30  
 FREE KID'S ZONE SAT & SUN

**\$25 CARNIVAL PRE-SALE SPECIAL 9A - 10/10 @ 3 PM SAVE \$5!**

PORT ORANGE CITY CENTER POCTRUST.ORG 386-506-5935  
 FREE ADMISSION-FREE PARKING-FREE ENTERTAINMENT

Logos for Port Orange Community Trust, Halifax Health, and VyStar.

The River to Sea TPO will also be at Port Orange Family Days on Saturday, October 12, from 9:00 am to 5:00 pm. We will be engaging attendees in conversations about bicycle, pedestrian, and driver safety and reinforcing the safety message with educational literature.

If you are interested in helping the TPO out at any of these events, whether it is for one hour or four, please contact Pamela at [PBlankenship@r2ctpo.org](mailto:PBlankenship@r2ctpo.org) or 386.226.0422 ext. 20416.70



**MOBILITY WEEK**  
WHAT MOVES YOU?



**MOBILITY WEEK**<sup>SM</sup>



**MOBILITY WEEK**  
WHAT MOVES YOU?

# River to Sea TPO Outreach & Activities

[www.R2CTPO.org](http://www.R2CTPO.org)

September 2024

## VCARD Planning Event

On September 19, River to Sea TPO Executive Director, Colleen Nicoulin was a speaker at a VCARD event titled: Bridging Local and Regional Planning: Integrating Development Review and Transportation Decision Making. The event was held at Stetson University. At the event, Ms. Nicoulin discussed the River to Sea TPO's role in transportation decision making and how local development decisions impact the TPO's plans and programs. She provided updates on major transportation projects in Volusia County over the next 20 years. Ms. Jessica Gow, Cobb Cole, gave a crash course on Volusia County's development review standards, permitting processes, zoning, and site plans. Among those in attendance were Volusia County Council Member Matt Reinhart, Lake Helen Vice Mayor Roger Eckert, and numerous TCC members.



ABOVE: SPEAKERS JESSICA GOW AND COLLEEN NICOULIN



ABOVE: COLLEEN NICOULIN SPEAKING TO EVENT ATTENDEES

## Ongoing Projects, Studies, & Activities

- Safe Streets and Roads for All (SS4A) Grant Implementation
- Best Foot Forward for Pedestrian Safety Program
- 2050 Long Range Transportation Plan (LRTP) Development
- TPO Apportionment Implementation
- Distracted Driving Awareness Pilot Program
- FY 2023/24 TPO Audit
- TPO Website Update
- Mobility Week Planning
- Public Participation Plan (PPP) Update
- Title VI & Limited English Proficiency Plan (LEP) Updates

## 2024 Mobility Week & the Ride Roll Stroll Challenge

The Ride Roll Stroll Challenge began October 1 and runs through November 2! It's not too late to join the challenge! 2024 Mobility Week events will be announced shortly! For more information go to:

- [2024 Mobility Week](#)
- [Ride Roll Stroll Challenge](#)

Follow the River to Sea TPO:



**Planning Grant Agreement Tasks  
Quarterly Progress Report**



<b>Planning Agency</b>	River to Sea Transportation Planning Organization	<b>County</b>	Volusia
		<b>Invoice #</b>	G3045 Q1
<b>Reporting Period</b>	07/01/2024 - 09/30/2024	<b>Grant #</b>	G3045

<b>I</b>	<b>PROGRAM MANAGEMENT</b>	<b>PROGRESS</b>
A.	When necessary and in cooperation with the LCB, <b>solicit and recommend a CTC</b> . The selection will be accomplished, to the maximum extent feasible, through public competitive bidding or proposals in accordance with applicable laws and rules. Such recommendation shall be presented to the Commission by Planning Agency staff or their designee as needed. (Tasks 2A)	No activity for the specified reporting period.
B.	Develop and maintain a process for the <b>appointment and reappointment of voting and non-voting members</b> to the local coordinating board. (41-2.012, FAC)	Appointment and reappointment of voting and non-voting members is conducted under the established Bylaws of the TDLCB.
C.	Prepare <b>agendas</b> for local coordinating board meetings consistent with the <i>Local Coordinating Board and Planning Agency Operating Guidelines</i> . (Task 3)	Agenda preparation and dissemination for the TDLCB meetings is consistent with Local Coordinating Board and Planning Agency Operating Guidelines.
D.	Prepare official <b>minutes</b> of local coordinating board meetings regardless of a quorum) and submit a copy along with the quarterly report to the Commission. For committee meetings, prepare minutes in the form of a brief summary of basic points, discussions, decisions, and recommendations to the full board. Keep records of all meetings for at least five years. (Task 3)	Official minutes are prepared and records of all meetings are maintained for no less than five years in accordance with established Bylaws of the TDLCB. Minutes of the July 10, 2024 TDLCB Meeting are attached.
E.	Provide at least one <b>public workshop</b> annually by each local coordinating board, and assist the Commission, as requested, in co-sponsoring public workshops. This public workshop must be in addition to the local coordinating board meetings. It may, however, be held in conjunction with the scheduled local coordinating board meeting (immediately following or prior to the local coordinating board meeting). (Task 4)	No activity for the specified reporting period.
F.	Provide staff support for <b>committees</b> of the local coordinating board. (Task 3)	Staff support is provided for both the Quality Assurance and Grievance Committees.
G.	Develop and update annually <b>by-laws</b> for local coordinating board approval. Approved by-laws shall be submitted to the Commission. (Task 5)	Bylaws were reviewed and approved by the TDLCB at their July 10, 2024 meeting.
H.	Develop, annually update, and implement local coordinating board <b>grievance procedures</b> in accordance with the Commission guidelines. Procedures shall include a step within the local complaint and/or grievance procedure that advises a dissatisfied person about the Commission's Ombudsman Program. A copy of the approved procedures shall be submitted to the Commission. (Task 6)	No activity for the specified reporting period.
I.	Provide the Commission with a current <b>membership roster and mailing list</b> of local coordinating board members. The membership roster shall be submitted with the first quarterly report and when there is a change in membership. (Task 3)	The current TDLCB membership roster and mailing list are attached.



J.	Provide <b>public notice</b> of local coordinating board meetings and local public workshops in accordance with the <i>Coordinating Board and Planning Agency Operating Guidelines</i> . (Task 3)	Public notice of the July 10, 2024 TDLCB Meeting is attached.
K.	Review and comment on the <b>Annual Operating Report</b> for submittal to the local coordinating board, and forward comments/concerns to the Commission for the Transportation Disadvantaged. (Task 7)	No activity for the specified reporting period.
L.	Report the <b>actual expenditures</b> (AER) of direct federal and local government transportation funds to the Commission for the Transportation Disadvantaged no later than September 15th. (Task 8)	The FY 2023/24 Actual Expenditures Report (AER) was provided to the Commission for the Transportation Disadvantaged on September 10, 2024.

II.	SERVICE DEVELOPMENT	PROGRESS
A.	Jointly, with the community transportation coordinator and the local coordinating board, develop the <b>Transportation Disadvantaged Service Plan (TDSP)</b> following CTD guidelines. (Task 1)	The 2024 Minor Update to the Transportation Disadvantaged Service Plan (TDSP) was reviewed and approved by the TDLCB at their July 10, 2024 meeting.
B.	Encourage integration of "transportation disadvantaged" issues into <b>local and regional comprehensive plans</b> . Ensure activities of the local coordinating board and community transportation coordinator are consistent with local and state comprehensive planning activities including the Florida Transportation Plan. (427.015, FS)	The TDLCB actively seeks opportunities to integrate "transportation disadvantaged" issues into local and regional comprehensive plans.
C.	Encourage the local community transportation coordinator to work cooperatively with <b>regional workforce boards</b> established in Chapter 445, F.S., and provide assistance in the development of innovative transportation services for participants in the welfare transition program. (427.0157, FS)	The local workforce development board (d.b.a. – CareerSource Flagler Volusia) has both a member and alternate assigned to the TDLCB. Clients of CareerSource are educated on the services provided by Votran.

III.	TECHNICAL ASSISTANCE, TRAINING, AND EVALUATION	PROGRESS
A.	Provide the LCB with <b>quarterly reports</b> of local TD program administrative support accomplishments as outlined in the grant agreement and any other activities related to the TD program. (Task 9)	The FY 2023/24 fourth quarterly report was provided to the TDLCB at their July 10, 2024 meeting.
B.	Attend at least one <b>Commission-sponsored training</b> , including but not limited to, the CTD's regional meetings, the CTD's annual training workshop, or other sponsored training. (Task 10)	No activity for the specified reporting period.
C.	Attend at least one <b>CTD meeting</b> each year within budget/staff/schedule availability.	River to Sea TPO staff participated in the CTD business meeting on September 25, 2024.
D.	Notify CTD staff of local <b>TD concerns</b> that may require special investigations.	No activity for the specified reporting period.
E.	Provide <b>training</b> for newly-appointed LCB members. (Task 3)	No activity for the specified reporting period.
F.	Provide <b>assistance</b> to the CTC, purchasing agencies, and others, as needed, which may include participation in, and initiating when necessary, local or regional meetings to discuss TD needs, service evaluation and opportunities for service improvement.	No activity for the specified reporting period.
G.	To the extent feasible, collect and review <b>proposed funding applications</b> involving "TD" funds consistent with Chapter 427, F.S., and Rule 41-2, F.A.C., and provide recommendations to the LCB. (427.0157, FS)	No activity for the specified reporting period.

H.	Ensure the local coordinating board conducts, as a minimum, an <b>annual evaluation</b> of the community transportation coordinator. The local coordinating board shall evaluate the coordinator using the Commission’s <i>Evaluation Workbook for Community Transportation Coordinators and Providers in Florida</i> (at a minimum using the modules concerning Competition In Use of Operators, Cost-Effectiveness and Efficiency, and Availability of Service) and local standards as defined in the Transportation Disadvantaged Service Plan. (Task 2B)	No activity for the specified reporting period.
I.	Assist the CTD in <b>joint reviews</b> of the CTC.	No activity for the specified reporting period.
J.	Ensure the LCB annually reviews <b>coordination contracts</b> to advise the CTC whether the continuation of said contract provides the most cost effective and efficient transportation available, consistent with Rule 41-2, F.A.C.	No activity for the specified reporting period.
K.	Implement recommendations identified in the CTD’s <b>QAPE</b> reviews.	No activity for the specified reporting period.

**Other Items of Development and Update in accordance with Laws, Rules, and Commission policy:**

none

By submission of this Quarterly Report, the information provided is accurate and accountable and corresponds with the activities for this quarter.

\_\_\_\_\_  
Representative

10/9/2024

Date

DRAFT

## TDLCB ATTENDANCE 2024

### LEGEND:

IN PERSON	P	VIRTUAL	V
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EXCUSED	E
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ABSENT	A
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Name	Representing	Appl. Date	Jan	Apr	July	Oct	Notes
Council Member Reinhart	Volusia County	01/2023	E	P	P		
Carlos Colon	FDOT	07/2022	E				
Jamie Ledgerwood	FDOT - Alternate	07/2022		P	P		
Sheryl Dick-Stanford	Agency for Persons with Disabilities	01/2021	A	A	A		
Diana Garcia	Agency for Persons with Disabilities-Altern	08/2024					
Christy Gillis	DCF	10/2021	A	E	E		
Todd Banks	DCF-Alternate		A	A	A		
Jennifer Fowler	Public Education Community	03/2024		P			
Vacant	Public Education Community - Alternate						
Cynthia Tucker	Vocational Rehab Svcs	02/2020	A	A	A		
Susan Pauley	Vocational Rehab Svcs - Alternate	02/2020	A	E	A		
Robert Watson	Veterans Services		P	P	A		
Scott Olson	Veterans Services - Alternate	05/2022			A		
Judy Craig	Disabled Citizens	01/2020			A		
Mary Tyson	Disabled Citizens - Alternate	06/2021	P	P	E		
Jean Cerullo	Citizens Advocate	09/2021	P	P	P		
Vacant	Citizens Advocate - Alternate						
Bev Johnson	Early Childcare	08/2020		P	A		
DJ Lebo	Early Childcare - Alternate	02/2020	P		A		
Ellen Labadie	Elder Affairs	03/2021	A	A	A		
Vacant	Elder Affairs - Alternate						
Emilio Santiago	Healthcare Administration	06/2022			P		
Cartier Murrill	Healthcare Administration - Alternate	07/2024					
Robin King	Work Force Development Board	01/2022			A		
Kathy Spencer	Work Force Development Board-Alternat	01/2022		E	A		
Stephen Civitelli	Medical Community	08/2022					
Benjamin Juengst	Medical Community - Alternate	10/2023	P	E	P		
Patricia Lipovsky	Citizens Advocate-System User	12/2021			E		
Vacant	Citizens Advocate-System User-Alternate						
Doug Hall	Elderly Citizens	11/2021	P	P	E		
Vacant	Elderly Citizens - Alternate						
Carmen Hall	Association for Community Action	12/2020			P		
Vacant	Association for Community Action-Alternate						
Steve Jack	Private-for-Profit	01/2020			A		
Vacant	Private-for-Profit - Alternate						
<b>QUORUM:</b>			Y	Y	Y		

<b>VACANCIES:</b> Public Education Community Alternate Citizens Advocate Alternate Elder Affairs Alternate Citizens Advocate-System User Alternate Private-for-Profit Alternate Elderly Citizens Alternate Association of Community Assistance Alternate
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**INTEREST FORM**  
FOR SERVICE ON THE  
**RIVER TO SEA TPO**  
TRANSPORTATION DISADVANTAGED  
LOCAL COORDINATING BOARD

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_

Phone: \_\_\_\_\_ Email Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

\_\_\_\_\_

Vacancy Interested in Representing: \_\_\_\_\_

Please provide a brief description of why you want to join the Local Coordinating Board and how your skills and experience will help you represent the part of the community not currently represented due to a vacancy:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Thank you for your interest.

Please return form to:  
Donna Ralston  
River to Sea TPO  
1 Deuce Court, Suite 100  
Daytona Beach, FL 32124  
or email: [dralston@r2ctpo.org](mailto:dralston@r2ctpo.org)

TDLCB MEMBER LIST							
Agency/Group	Name	Address	City	Zip Code	Phone Number	E-Mail Address	Notes/Appointment Date
Volusia County Association of Community Action	Council Member Matt Reinhart	123 W. Indiana Ave	DeLand	32720	386-843-7026 386-506-2961	mreinhardt@volusia.org	Chairperson 01/2023
	Carmen Hall	121 W. Rich Avenue	DeLand	32724	386-736-5955	chall@volusia.org	12/2020
Elderly Citizens	Doug Hall	1405 Edgewater Rd	Daytona Beach	32114	386-255-0377 386-852-1285 (cell)	fhalls@earthlink.net	12/2021
FDOT	Carlos Colon	420 W. Landstreet Rd	Orlando	32824	321-319-8173	carlos.colon@dot.state.fl.us	07/2022
Florida Department of Children & Families Public Education Community	Christy Gillis	210 N. Palmetto Ave Ste 430	Daytona Beach	32114	386-481-9182 386-214-8646 (cell)	christina.gillis@myflfamilies.com	10/2021
	Jennifer Fowler	833 South Woodland Blvd	DeLand	32720	386-736-1325	jfowler@MFC5.US.com	02/2024
Florida Department of Education (Voc Rehab)	Susan Pauly	210 N. Palmetto St Ste 144	Daytona Beach	32114	386-281-6765 386-253-4700 ext 248	susan.pauly@vr.fldoe.org	08/2024
Elder Affairs	Ellen Labadie	420 Fentress Blvd	Daytona Beach	32114		mowscheduler@coavolusia.org	03/2021
Veteran Services Group	Robert Watson	123 W. Indiana Ave Rm 100	DeLand	32720	386-740-5102	rbwatson@volusia.org	05/2022
Private for Profit Healthcare Administration	Steve Jack	P.O. Box 730206	Ormond Beach	32173	386-255-8525	medoneshuttle@bellsouth.net	01/2020
Medical Community Workforce Development Board	Emilio Santiago	400 W. Robinson St Ste S309	Orlando	32801	407-420-2563 386-274-0799	emilio.santiago@ahca.myflorida.com	06/2022
	Stephen Civitelli	1845 Holsonback Dr	Daytona Beach	32117	386-274-0817 susan	stephen.civitelli@health.gov	07/2022
Disabled Citizens Citizens Advocate - Systems User	Robin King	329 Bill France Blvd	Daytona Beach	32114	386-323-7074	robinking@careersourcefv.com	01/2022
	Judy Craig	1835 Anchor Ave	DeLand	32720	386-738-5781	judylesleecraig@aol.com	01/2020
Citizens Advocate Council for Early Childhood Services Agency for Persons with Disabilities	Patricia Lipovsky	1129 Bradenton Rd	Daytona Beach	32114	386-255-0288	plipovsky@cfl.rr.com	Vice Chairperson 12/2021
	Jean Cerullo	19 Tropical Drive	Ormond Beach	32176	386-689-5300	cerulloj2029@gmail.com	09/2021
Citizens Advocate Council for Early Childhood Services Agency for Persons with Disabilities	Beverly Johnson	1219 Dunn Ave	Daytona Beach	32114	386-255-4568	bjohnson@esnecl.org	08/2020
	Sheryl Dick-Stanford	1621 NE Waldo Rd Bldg 1	Gainesville	32609	352-955-5768	sheryl.dick-stanford@apdcares.org	01/2021
TDLCB Alternates							
Association of Community Action	Vacant						
Elderly Citizens	John Harden	145 N. Halifax Ave. Unit 605	Daytona Beach	32118	386-846-1325	jharden115@gmail.com	4/2024
FDOT	Jamie Ledgerwood	420 W. Landstreet Rd	Orlando	32824	321-319-8174	jamie.kersey@dot.state.fl.us	07/2022
Florida Department of Children & Families Public Education Community	Todd Banks	210 N. Palmetto Ave Ste 430	Daytona Beach	32114	386-481-9182	todd.banks@myflfamilies.com	10/2021
Florida Department of Education (Voc Rehab)	Vacant						
Elder Affairs Veteran Services Group	Jessica Walker	2050 ART MUSEUM DR. SUITE 205	Jacksonville	32207	904-486-7137	jessica.walker@vr.fldoe.org	08/2024
	Vacant						
Private for Profit Healthcare Administration	Scott Olson	110 W Rich Ave	DeLand	32720	386-451-8488	solson@volusia.org	8/2023
	Vacant						
Medical Community Workforce Development Board	Cartier Murrill				407-420-2560 (O) 386-274-0703/ (C) 386-481-8171	Cartier.Murrill@ahca.myflorida.com	7/2024
	Benjamin Juengst	1845 Holsonback Dr Bin 126 Room 2005A	Daytona Beach	32117		benjamin.juengst@FLHealth.gov	10/2023
Disabled Citizens Citizens Advocate - Systems User	Kathy Spencer	329 Bill France Blvd	Daytona Beach	32114	386-323-7074	kathyspencer@careersourcefv.com	01/2022
	Mary Tyson	291 Eddie Ave	Holly Hill	32117	386-212-9496	mtyson541@bellsouth.net	06/2021
Citizens Advocate Council for Early Childhood Services Agency for Persons with Disabilities	Vacant						
	Vacant						
Citizens Advocate Council for Early Childhood Services Agency for Persons with Disabilities	DJ Lebo	135 Executive Circle Ste 100	Daytona Beach	32114	386-323-2400 x196 386-801-9015 (cell)	djlebo@elcfv.org	02/2020
	Diana Garcia	201 North Palmetto Ave, Suite 312	Daytona Beach	32114	386-947-4022	diana.garcia@apdcares.org	08/2024
TDLCB STAFF SUPPORT							
Volusia County - Transit Services	Ralf Heseler	950 Big Tree Rd	South Daytona	32119	386-756-7496 ext. 4099	rheseler@volusia.org	
Services Division-Alternate	Jacob Lunceford	950 Big Tree Rd	South Daytona	32119	386-756-7496 ext. 4157	jlunceford@volusia.org	
River to Sea TPO	Stephan Harris	1 Deuce Court Ste 100	Daytona Beach	32124	386-226-0422 ext. 20428	sharris@r2ctpo.org	
River to Sea TPO	Donna Ralston	1 Deuce Court Ste 100	Daytona Beach	32124	386-226-0422 ext. 20425	Dralston@r2ctpo.org	



## October - November 2024 Events

### October 1

#### **National Night Out – Daytona Beach**

5:00 pm – 8:00 pm

Jackie Robinson Ballpark

105 E Orange Ave, Daytona Beach

The TPO will have a table at this event and will be sharing information on bicycle, pedestrian, and driver safety

More info: [Click Here](#)

### October 2

#### **Central Florida Commuter Rail Commission (CFCRC) Technical Advisory Committee (TAC) Meeting**

2:00 pm – 3:00 pm

Lynx Administrative Building

455 North Garland Ave, Orlando

More info: [Click Here](#)

### October 3

#### **Volusia County Community Traffic Safety Team (CTST) Meeting**

9:00 am – 10:00 am

Volusia County Public Works Northeast Services Facility

3771 W International Speedway Blvd, Daytona Beach

### October 8

#### **Flagler County Community Traffic Safety Team (CTST) Meeting**

9:00 am – 10:00 am

Flagler County Commissioner Conference Room

1769 E. Moody Blvd, Bldg. 2, Bunnell

### October 11

#### **Central Florida MPO Alliance (CFMPOA) Meeting**

10:00 am – 12:00 pm

MetroPlan Orlando

50 S. Orange Avenue, Suite 200, Orlando

More info: [Click Here](#)

### October 12

#### **Port Orange Family Days**

9:00 am – 5:00 pm

Port Orange City Center

1000 City Center Circle, Port Orange

The TPO will have a table at this event and will be sharing information on bicycle, pedestrian, and driver safety

More info: [Click Here](#)



## October - November 2024 Events

### October 23

#### Florida Metropolitan Planning Partnership (FMPP) Meeting

8:00 am – 5:00 pm  
Hilton Daytona Beach Oceanfront Resort  
100 North Atlantic Ave, Daytona Beach  
More info: [Click Here](#)

### October 24

#### MPO Advisory Council (MPOAC) Meeting

1:00 pm – 5:00 pm  
The Florida Hotel & Conference Center  
1500 Sand Lake Rd, Orlando  
More info: [Click Here](#)

### October 24

#### Central Florida Commuter Rail Commission (CFCRC) Board Meeting

2:00 pm – 4:00 pm  
Lynx Administrative Building  
455 North Garland Ave, Orlando  
More info: [Click Here](#)

### October 24

#### VCARD Icebreaker

5:30 pm – 8:30 pm  
LPGA Clubhouse  
1000 Champions Dr, Daytona Beach  
The River to Sea TPO will have a table at this event and will be sharing what the TPO does as well as bicycle, pedestrian, and driver safety information  
More info: [Click Here](#)

### October 25 – November 2

#### SAVE THE DATE: Mobility Week

Multiple Locations & Times TBD  
The TPO will be participating in multiple events for Mobility Week which will be announced at a later date  
More info: [Click Here](#)

### November 1

#### Palm Coast Trail Walk & Helmet Fitting

4:00 pm  
Lehigh Trailhead  
1350 Belle Terre Parkway, Palm Coast  
The TPO will have a table at this event and be fitting attendees for free bicycle helmets  
More info to follow



## October - November 2024 Events

### November 6

#### Central Florida Commuter Rail Commission (CFCRC) Technical Advisory Committee (TAC) Meeting

2:00 pm – 3:00 pm

Lynx Administrative Building

455 North Garland Ave, Orlando

More info: [Click Here](#)

### November 7

#### Volusia County Community Traffic Safety Team (CTST) Meeting

9:00 am – 10:00 am

Volusia County Public Works Northeast Services Facility

3771 W International Speedway Blvd, Daytona Beach

### November 7 - 8

#### FDOT Transportation Symposium

1:00 pm – 5:00 pm (11/7) & 8:00 am – 12:00 noon (11/8)

The Hilton Orlando

6001 Destination Parkway, Orlando

More info: [Click Here](#)

### November 12

#### Flagler County Community Traffic Safety Team (CTST) Meeting

9:00 am – 10:00 am

Flagler County Commissioner Conference Room

1769 E. Moody Blvd, Bldg. 2, Bunnell

### November 14

#### Central Florida Commuter Rail Commission (CFCRC) Board Meeting

2:00 pm – 4:00 pm

Lynx Administrative Building

455 North Garland Ave, Orlando

More info: [Click Here](#)

### November 16

#### Bike/Walk Central Florida Port Orange Bike Safety Day

9:00 am – 12:00 am

Riverwalk Park, Port Orange

The TPO will be fitting helmets at this event.

More info: [Click Here](#)

### November 21

#### Families and Communities Together (FACT) Fair

5:30 pm – 7:00 pm

Campbell Middle School, Daytona Beach

The TPO will have a table at this event and will be promoting safe biking, walking, and driving habits.

More info: [Click Here](#)



## Mobility Week 2024 Schedule of Events

FDOT D# 5

Friday, October 25, 2024

### DeLand SunRail Station Rider Appreciation

**TIME:** 4:00 p.m.–7:00 p.m.

Votran will have bus route information and promo items available to SunRail riders at the DeLand Station. We will be promoting the DeLand SunRail Circulator, VoRide, and other Votran services throughout Volusia County.

**PARTNERS:** Votran

**LOCATION:**

2491 Old New York Ave.  
DeLand, FL 32720

Tuesday, October 28, 2024

### Disabled Transit Users Awareness Event

**TIME:** 09:30 a.m.–11:30 a.m.

Votran is demonstrating awareness about the challenges disabled transit users face in using and navigating public transit. Attendees can expect to try to board and alight a bus at a main transfer station as well as on-street transfers and to navigate between routes. Space may be limited, so please RSVP: Ralf Heseler at [rheseler@volusia.org](mailto:rheseler@volusia.org)

**PARTNERS:** Votran • River-to-Sea TPO • FDOT

**LOCATION:**

Votran  
950 Big Tree Rd.  
South Daytona, FL 32119

Tuesday, November 5, 2024

## **Ride Free to the Polls with your Voter ID**

**TIME:** 7:00 p.m.–7:00 p.m.

Voters in Volusia County can ride the buses for free when showing their Voter ID card on Election Day.

**PARTNERS:** Votran

**LOCATION:**

Votran System



NEWS FOR IMMEDIATE RELEASE

Oct. 3, 2024

Media contacts:  
Michael Ryan, 386-801-0188  
Clayton Jackson, 386-473-5260

**Votran Shines with Multiple Prestigious Statewide Awards**

**VOLUSIA COUNTY, FLORIDA** – Volusia County's public transit system, Votran, and several of its staff received multiple statewide awards at the annual conference of the Florida Public Transportation Association (FPTA) and the Commission for the Transportation Disadvantaged (CTD) held last month in West Palm Beach. Most notably, Votran claimed the 2024 Bus Safety Excellence, Gold Safety Award, marking the third time it has secured this accolade in four years. The award recognizes public transit systems that demonstrate exceptional commitment to safety and operational excellence.

"This recognition is a clear indicator of the quality and safety we strive to deliver daily," said Transit Services Planner Jacob Lunceford. "Our team's commitment to excellence is fundamental to our success, and their hard work continuously enhances our community's transit experience."

Bus Operator Richard "Rick" Ives, who has been with Votran for 12 years, captured second place for Bus Operator of the Year. In previous years, Ives has received the Votran Operator of the Year for 2023, the Above and Beyond Award, and the Perfect Attendance Award.

Mailoha "Mo" Melendez-Woods, a maintenance technician who has been with Votran for two years, clinched first place for Paratransit Technician of the Year. She is the first female technician at Votran to win this award and has previously secured second place in the State Rodeo, Paratransit Division.

Tommy Martin Jr., another maintenance technician, took third place for Bus Technician of the Year. Martin, who has been part of Votran for seven years, has earned multiple commendations for his work and participated in the 2024 State Rodeo, Fixed Route Division.

Votran Dispatcher/Scheduler Jodi Milisavic received the Award for Dispatcher/Scheduler of the Year. Milisavic schedules paratransit trips for riders with disabilities through the Votran Gold Service system. She has been with Votran for over 20 years.

Edie Biro, the customer service manager, won the William G. and Budd Bell Lifetime Achievement Award for her contributions to the Transportation Disadvantaged program. Biro has worked at Votran for 24 years and started her career as a paratransit operator.

Votran's legacy of excellence is evident in its numerous FPTA and CTD awards for marketing, safety, and service over the years, a testament to its commitment to public transit. For additional details about the awards Votran has won, visit [www.votran.org](http://www.votran.org).

[www.volusia.org](http://www.volusia.org)

VOLUSIA COUNTY COUNCIL

JEFF BROWER COUNTY CHAIR	JAKE JOHANSSON AT-LARGE	TROY KENT DISTRICT 4, VICE CHAIR	DON DEMPSEY DISTRICT 1	MATT REINHART DISTRICT 2	DANNY ROBINS DISTRICT 3	DAVID SANTIAGO DISTRICT 5
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