



# MEETING NOTICE & AGENDA

Please be advised that a meeting of the River to Sea Transportation Planning Organization (R2CTPO) Transportation Disadvantaged Local Coordinating Board (TDLCB) QUALITY ASSURANCE COMMITTEE (QAC) will be held on:

**Date:** Wednesday, October 9, 2024  
**Time:** 9:30 a.m.  
**Place:** Volusia County Mobility Management Center (Votran)  
950 Big Tree Road  
South Daytona, FL 32119

**Microsoft Teams has been established for remote participation.**

\*\*\*\*\*

**QAC Meeting**  
**Wednesday, October 9, 2024 9:30 a.m. (EST)**

Join the QAC Meeting on your computer, mobile app, or room device:

[Join the meeting now](#)

Dial-in by phone:

+1 561-484-5911 992836966# United States, West Palm Beach

[Find a local number](#)

Phone conference ID: 992 836 966#

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**Volusia County Council Member Matt Reinhart, Chairperson**

## AGENDA

- I. CALL TO ORDER/ROLL CALL/DETERMINATION OF QUORUM**
- II. PUBLIC COMMENT/PARTICIPATION**  
*(Public comments may be limited to three (3) minutes at the discretion of the Chairperson)*
- III. ACTION ITEMS**
  - A. REVIEW AND APPROVAL OF THE JANUARY 10, 2024 QAC MEETING MINUTES** *(Contact: Donna Ralston) (Enclosure, pages 3-5)*
  - B. REVIEW AND RECOMMEND APPROVAL OF THE FY 2023/24 ANNUAL OPERATING REPORT (AOR)** *(Contact: Stephan Harris) (Enclosure, pages 6-31)*
- IV. STAFF COMMENTS** *(page 1)*

**V. QAC CHAIRPERSON COMMENTS** (page 2)

**VI. QAC MEMBER COMMENTS** (page 2)

**VII. ADJOURNMENT** (page 2)

Quality Assurance Committee Members:  
Volusia County Council Member Matt Reinhart  
Carlos Colon, FDOT  
Doug Hall  
Patricia A. Lipovsky  
Mary Tyson

**\*\*THE NEXT QAC MEETING WILL BE ON JANUARY 8, 2025\*\***

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If any person decides to appeal a decision made by this board concerning any matter considered at such meeting or hearing, he/she will need a record of the proceedings including all testimony and evidence upon which the appeal is to be based. To that end, such a person will want to ensure that a verbatim record of the proceedings is made.

Individuals covered by the Americans with Disabilities Act of 1990 in need of accommodations for this public meeting should contact the River to Sea TPO office, 1 Deuce Court, Suite 100, Daytona Beach, Florida 32124; (386) 226-0422, extension 20416, at least five (5) working days before the meeting date.

The River to Sea TPO does not discriminate in any of its programs or services. To learn more about our commitment to nondiscrimination and diversity, visit our Title VI page at [www.r2ctpo.org](http://www.r2ctpo.org) or contact our Title VI/Nondiscrimination Coordinator, Pamela Blankenship, at 386-226-0422, extension 20416, or [pblankenship@r2ctpo.org](mailto:pblankenship@r2ctpo.org).

Persons who require translation services, which are provided at no cost, should contact the River to Sea TPO at (386) 226-0422 or by email at [PBlankenship@r2ctpo.org](mailto:PBlankenship@r2ctpo.org) at least five (5) business days before the meeting.

**SUMMARY SHEET  
QUALITY ASSURANCE COMMITTEE  
OCTOBER 9, 2024**

**III. ACTION ITEMS**

**A. REVIEW AND APPROVAL OF THE JANUARY 10, 2024 QAC MEETING MINUTES**

**BACKGROUND INFORMATION**

Minutes are prepared for each meeting and must be approved by the Quality Assurance Committee. The January 10, 2024 Quality Assurance Committee meeting minutes are provided with this agenda packet for your review and approval.

***ACTION REQUESTED:***

***MOTION TO APPROVE THE JANUARY 10, 2024 QAC MEETING MINUTES***

**Quality Assurance Committee  
Meeting Minutes  
January 10, 2024**

Volusia County Mobility Management Center  
950 Big Tree Road, South Daytona, FL 32119

**Quality Assurance Committee Members Physically Present:**

Mary Tyson, Vice Chairperson  
Doug Hall  
Cassandra Jessie

**Representing:**

Disabled Citizens - Alternate  
Elderly Citizens  
Elderly Citizens – Alternate

**Quality Assurance Committee Members Virtually Present:**

Patricia Lipovsky

**Representing:**

Citizens Advocate, System User

**Quality Assurance Committee Members Absent:**

Matt Reinhart, Chairperson (excused)  
Carlos Colón (excused)

**Representing:**

Volusia County Council District 2  
FDOT

**Others Physically Present:**

Donna King, Recording Secretary  
Pamela Blankenship  
Stephan Harris  
Bobbie King  
Ralf Heseler  
Jacob Lunceford

**Representing:**

TPO Staff  
TPO Staff  
TPO Staff  
Volusia County Transit Services Division  
Volusia County Transit Services Division  
Volusia County Transit Services Division

**Others Virtually Present:**

Colleen Nicoulin

**Representing:**

TPO Staff

**I. Call to Order / Roll Call / Determination of Quorum/Pledge of Allegiance**

The meeting of the Quality Assurance Committee (QAC) was called to order at 9:32 a.m. by Vice Chairperson Tyson. The meeting was held in a hybrid format with three (3) voting members physically present and one (1) voting member virtually present.

**MOTION:**        *A motion was made by Mr. Hall to allow members attending virtually to participate and vote. The motion was seconded by Ms. Jessie and carried unanimously.*

**II. Public Comment/Participation**

There were no public comments.

**III. Action Items**

**A. Review and Approval of the July 12, 2023 (QAC) Meeting Minutes**

**MOTION:**        *A motion was made by Ms. Jessie to approve the July 12, 2023 QAC meeting minutes. The motion was seconded by Mr. Hall and carried unanimously.*

**B. Review and Recommend Approval of Votran's FY 2023/24 Evaluation**

Mr. Harris provided in-depth details of Votran's FY 2023/24 Evaluation. He reviewed the changes individually and noted that everything else would remain the same.

***MOTION: A motion was made by Mr. Hall to recommend approval of Votran's FY 2023/24 evaluation. The motion was seconded by Ms. Jessie and carried unanimously.***

**IV. Staff Comments**

There were no staff or member comments.

**V. Chairperson Comments**

There were no Chairperson comments.

**VI. Member Comments**

There were no member comments.

**VII. Adjournment**

The meeting was adjourned at 9:46 a.m.

**RIVER TO SEA TRANSPORTATION PLANNING ORGANIZATION**

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**VOLUSIA COUNTY COUNCIL MEMBER MATT REINHART, CHAIRPERSON  
QUALITY ASSURANCE COMMITTEE**

**CERTIFICATE:**

The undersigned, duly qualified and acting Recording Secretary of the River to Sea TPO certifies that the foregoing is a true and correct copy of the minutes of the January 10, 2024 regular meeting of the Quality Assurance Committee approved and duly signed this 9<sup>th</sup> day of October 2024.

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**DONNA RALSTON, RECORDING SECRETARY  
RIVER TO SEA TRANSPORTATION PLANNING ORGANIZATION**

***\*\* A recording of the January 10, 2024 QAC meeting is available upon request.***

**SUMMARY SHEET  
QUALITY ASSURANCE COMMITTEE  
OCTOBER 9, 2024**

**III. ACTION ITEMS**

**B. REVIEW AND RECOMMEND APPROVAL OF THE FY 2023/24 ANNUAL OPERATING REPORT (AOR)**

**BACKGROUND INFORMATION**

The Annual Operating Report (AOR) contains operating and financial data for FY 2023/24 (July 1, 2023 through June 30, 2024). The report is prepared by Volusia County's Transit Services Division and reviewed by the River to Sea TPO staff, Quality Assurance Committee, and TDLCB. Comments and/or concerns about the AOR are requested for submission to the Florida Commission for the Transportation Disadvantaged. The FY 2023/24 AOR is provided with this agenda packet for your review.

***ACTION REQUESTED:***

***MOTION TO RECOMMEND APPROVAL OF THE FY 2023/24 ANNUAL OPERATING REPORT (AOR)***



# CTC Organization

**County:** Volusia

**Fiscal Year:** 7/1/2023 - 6/30/2024

**CTC Status:** Approved

**CTD Status:** Approved

**Date Initiated:** 8/7/2024

**CTC Organization Name:** County of Volusia d/b/a VOTRAN

**Address:** 950 Big Tree Road

**City:** South Daytona

**State:** FL

**Zip Code:** 32119

**Organization Type:** County

**Network Type:** Partial Brokerage

**Operating Environment:** Urban

**Transportation Operators:** Yes

**Number of Transportation Operators:** 5

**Coordination Contractors:** Yes

**Number of Coordination Contractors:** 3

**Provide Out of County Trips:** No

**Local Coordinating Board (LCB) Chairperson:** Matt Reinhart

**CTC Contact:** Bobbie King

**CTC Contact Title:** Transit Services Director

**CTC Contact Email:** bgking@volusia.org

**Phone:** (386) 804-2616

## CTC Certification

I, Bobbie King, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_

## LCB Certification

I, Matt Reinhart, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): \_\_\_\_\_



## Organization – Coordination Contractor

**County:** Volusia

**CTC Status:** Approved

**CTC Organization:** County of Volusia d/b/a VOTRAN

**Fiscal Year:** 7/1/2023 - 6/30/2024

**Upload Date:** 8/29/2024

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**Coordination Contractor Name:** Conklin Davis Center for the Visually Impaired  
**Address:** 405 White Street  
**City:** Daytona Beach  
**State:** FL  
**Zip Code:** 32114  
**Organization Type:** Private Non Profit  
**Operating Environment:** Urban  
**Provide Out of County Trips:** No  
**Who Do You Serve:** Visually Impaired Clients  
**Contact Person:** Ronee David  
**Contact Title:** CEO  
**Contact Email:** rdavid@conklindavis.org  
**Phone:** (386) 258-3441

### Coordination Contractor Certification

By submission of this form, I, Ronee David, as the authorized representative of Conklin Davis Center for the Visually Impaired, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_





## Organization – Coordination Contractor

**County:** Volusia

**CTC Status:** Approved

**CTC Organization:** County of Volusia d/b/a VOTRAN

**Fiscal Year:** 7/1/2023 - 6/30/2024

**Upload Date:** 8/16/2024

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**Coordination Contractor Name:** Duvall Homes Inc  
**Address:** 827 S Spring Garden Ave  
**City:** DeLand  
**State:** FL  
**Zip Code:** 32720  
**Organization Type:** Private Non Profit  
**Operating Environment:** Urban  
**Provide Out of County Trips:** Yes  
**Who Do You Serve:** Residents  
**Contact Person:** Lisa Herring  
**Contact Title:** Administrative Assistant/Transportation Manager  
**Contact Email:** lherring@duvallhomes.org  
**Phone:** (386) 734-2874

### Coordination Contractor Certification

By submission of this form, I, Lisa Herring, as the authorized representative of Duvall Homes Inc, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_



## Organization – Coordination Contractor

**County:** Volusia

**CTC Status:** Approved

**CTC Organization:** County of Volusia d/b/a VOTRAN

**Fiscal Year:** 7/1/2023 - 6/30/2024

**Upload Date:** 8/27/2024

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**Coordination Contractor Name:** Sunrise Community of Northeast Florida, Inc.  
**Address:** 1100 Jimmy Ann Drive  
**City:** Daytona Beach  
**State:** FL  
**Zip Code:** 32117  
**Organization Type:** Private Non Profit  
**Operating Environment:** Urban  
**Provide Out of County Trips:** No  
**Who Do You Serve:** Residents and Clients  
**Contact Person:** Eva Wright  
**Contact Title:** Area Director  
**Contact Email:** ewright@sunrisegroup.org  
**Phone:** (386) 274-6474

### Coordination Contractor Certification

By submission of this form, I, Eva Wright, as the authorized representative of Sunrise Community of Northeast Florida, Inc. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_



# CTC Trips

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Approved

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Service Type - One Way</b>						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	139,809	41,376	181,185	139,782	50,561	190,343
Non-Ambulatory	52,053	8,628	60,681	45,040	7,475	52,515
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	26,809	N/A	26,809	36,371	N/A	36,371
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
<b>Total - Service Type</b>	<b>218,671</b>	<b>50,004</b>	<b>268,675</b>	<b>221,193</b>	<b>58,036</b>	<b>279,229</b>
<b>Contracted Transportation Operator</b>						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	94,116	N/A	94,116	88,758	N/A	88,758
<b>Total - Contracted Transportation Operator Trips</b>	<b>94,116</b>	<b>0</b>	<b>94,116</b>	<b>88,758</b>	<b>0</b>	<b>88,758</b>
<b>Revenue Source - One Way</b>						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	12,371	12,371	0	14,017	14,017
Comm for the Transportation Disadvantaged (CTD)	31,660	N/A	31,660	30,629	N/A	30,629
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	9,173	0	9,173	6,721	0	6,721
Dept of Elder Affairs (DOEA)	0	0	0	0	0	0
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	104,471	0	104,471	105,532	0	105,532
Local Government	60,737	0	60,737	61,332	0	61,332
Local Non-Government	12,630	37,633	50,263	16,979	44,019	60,998
Other Federal & State Programs	0	0	0	0	0	0
<b>Total - Revenue Source</b>	<b>218,671</b>	<b>50,004</b>	<b>268,675</b>	<b>221,193</b>	<b>58,036</b>	<b>279,229</b>



## CTC Trips (cont'd)

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Approved

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Passenger Type - One Way</b>						
Older Adults	3,004	0	3,004	4,068	37,182	41,250
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	215,667	50,004	265,671	217,125	20,854	237,979
Low Income	0	0	0	0	0	0
Other	0	0	0	0	0	0
<b>Total - Passenger Type</b>	<b>218,671</b>	<b>50,004</b>	<b>268,675</b>	<b>221,193</b>	<b>58,036</b>	<b>279,229</b>
<b>Trip Purpose - One Way</b>						
Medical	80,199	2,162	82,361	85,223	4,062	89,285
Employment	52,705	2	52,707	52,345	14	52,359
Education/Training/Daycare	46,706	42,846	89,552	49,822	42,706	92,528
Nutritional	16,780	746	17,526	13,489	610	14,099
Life-Sustaining/Other	22,281	4,248	26,529	20,314	10,644	30,958
<b>Total - Trip Purpose</b>	<b>218,671</b>	<b>50,004</b>	<b>268,675</b>	<b>221,193</b>	<b>58,036</b>	<b>279,229</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>						
UDPHC	3,591	627	4,218	3,512	8,861	12,373
<b>Total - UDPHC</b>	<b>3,591</b>	<b>627</b>	<b>4,218</b>	<b>3,512</b>	<b>8,861</b>	<b>12,373</b>
<b>Unmet &amp; No Shows</b>						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	11,008	N/A	11,008	9,400	N/A	9,400
<b>Customer Feedback</b>						
Complaints	298	N/A	298	377	N/A	377
Commendations	67	N/A	67	263	N/A	263

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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## Coordination Contractor Trips (cont'd)

<b>County:</b> Volusia	<b>CTC Status:</b> Approved	<b>CTC Organization:</b> County of Volusia d/b/a VOTRAN
<b>Fiscal Year:</b> 07/01/2023 - 06/30/2024	<b>Upload Date:</b> 8/29/2024	<b>Coordination Contractor:</b> Conklin Davis Center for the Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	4,919	6,837
Low Income	0	0
Other	0	0
<b>Total - Passenger Type</b>	<b>4,919</b>	<b>6,837</b>
<b>Trip Purpose - One Way</b>		
Medical	0	0
Employment	0	0
Education/Training/Daycare	4,919	6,837
Nutritional	0	0
Life-Sustaining/Other	0	0
<b>Total - Trip Purpose</b>	<b>4,919</b>	<b>6,837</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	506	1,367
<b>Total - UDPHC</b>	<b>506</b>	<b>1,367</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
<b>Customer Feedback</b>		
Complaints	N/A	N/A
Commendations	N/A	N/A



# Coordination Contractor Trips

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/16/2024

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	26,648	28,821
Non-Ambulatory	6,066	6,356
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
<b>Total - Service Type</b>	<b>32,714</b>	<b>35,177</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	32,714	35,177
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>32,714</b>	<b>35,177</b>



## Coordination Contractor Trips (cont'd)

County: Volusia	CTC Status: Approved	CTC Organization: County of Volusia d/b/a VOTRAN
Fiscal Year: 07/01/2023 - 06/30/2024	Upload Date: 8/16/2024	Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	0	35,177
Children At Risk	0	0
Persons With Disabilities	32,714	0
Low Income	0	0
Other	0	0
<b>Total - Passenger Type</b>	<b>32,714</b>	<b>35,177</b>
<b>Trip Purpose - One Way</b>		
Medical	1,542	1,377
Employment	2	14
Education/Training/Daycare	27,306	24,600
Nutritional	540	386
Life-Sustaining/Other	3,324	8,800
<b>Total - Trip Purpose</b>	<b>32,714</b>	<b>35,177</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	70	7,035
<b>Total - UDPHC</b>	<b>70</b>	<b>7,035</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
<b>Customer Feedback</b>		
Complaints	N/A	N/A
Commendations	N/A	N/A





# Coordination Contractor Trips

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/27/2024

Coordination Contractor: Sunrise Community  
of Northeast Florida,  
Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	9,813	0
Non-Ambulatory	2,558	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
<b>Total - Service Type</b>	<b>12,371</b>	<b>0</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	12,371	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>12,371</b>	<b>0</b>



## Coordination Contractor Trips (cont'd)

<b>County:</b> Volusia	<b>CTC Status:</b> Approved	<b>CTC Organization:</b> County of Volusia d/b/a VOTRAN
<b>Fiscal Year:</b> 07/01/2023 - 06/30/2024	<b>Upload Date:</b> 8/27/2024	<b>Coordination Contractor:</b> Sunrise Community of Northeast Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	12,371	0
Low Income	0	0
Other	0	0
<b>Total - Passenger Type</b>	<b>12,371</b>	<b>0</b>
<b>Trip Purpose - One Way</b>		
Medical	620	0
Employment	0	0
Education/Training/Daycare	10,621	0
Nutritional	206	0
Life-Sustaining/Other	924	0
<b>Total - Trip Purpose</b>	<b>12,371</b>	<b>0</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	51	0
<b>Total - UDPHC</b>	<b>51</b>	<b>0</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
<b>Customer Feedback</b>		
Complaints	N/A	N/A
Commendations	N/A	N/A



# CTC Vehicles & Drivers

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Approved

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Vehicle Miles</b>						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	1,682,496	252,088	1,934,584	2,040,476	233,468	2,273,944
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	230,704	N/A	230,704	281,898	N/A	281,898
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
<b>Total - Vehicle Miles</b>	<b>1,913,200</b>	<b>252,088</b>	<b>2,165,288</b>	<b>2,322,374</b>	<b>233,468</b>	<b>2,555,842</b>
<b>Roadcalls &amp; Accidents</b>						
Roadcalls	42	8	50	40	2	42
Chargeable Accidents	21	0	21	17	0	17
<b>Vehicle Inventory</b>						
Total Number of Vehicles	71	42	113	90	45	135
Number of Wheelchair Accessible Vehicles	0	23	23	90	22	112
<b>Drivers</b>						
Number of Full Time & Part Time Drivers	98	116	214	59	172	231
Number of Volunteer Drivers	0	0	0	0	0	0

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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# Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/29/2024

Coordination Contractor: Conklin Davis  
Center for the  
Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Vehicle Miles</b>		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	112,313	96,701
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
<b>Total - Vehicle Miles</b>	<b>112,313</b>	<b>96,701</b>
<b>Roadcalls &amp; Accidents</b>		
Roadcalls	0	0
Chargeable Accidents	0	0
<b>Vehicle Inventory</b>		
Total Number of Vehicles	10	8
Number of Wheelchair Accessible Vehicles	3	3
<b>Drivers</b>		
Number of Full Time & Part Time Drivers	27	26
Number of Volunteer Drivers	0	0



# Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/16/2024

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Vehicle Miles</b>		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	96,665	94,557
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
<b>Total - Vehicle Miles</b>	<b>96,665</b>	<b>94,557</b>
<b>Roadcalls &amp; Accidents</b>		
Roadcalls	0	2
Chargeable Accidents	0	0
<b>Vehicle Inventory</b>		
Total Number of Vehicles	22	20
Number of Wheelchair Accessible Vehicles	17	15
<b>Drivers</b>		
Number of Full Time & Part Time Drivers	63	68
Number of Volunteer Drivers	0	0



# Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/27/2024

Coordination Contractor: Sunrise Community  
of Northeast Florida,  
Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Vehicle Miles</b>		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	43,110	0
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
<b>Total - Vehicle Miles</b>	<b>43,110</b>	<b>0</b>
<b>Roadcalls &amp; Accidents</b>		
Roadcalls	8	0
Chargeable Accidents	0	0
<b>Vehicle Inventory</b>		
Total Number of Vehicles	10	0
Number of Wheelchair Accessible Vehicles	3	0
<b>Drivers</b>		
Number of Full Time & Part Time Drivers	26	0
Number of Volunteer Drivers	0	0



# CTC Revenue Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Approved

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Revenue Sources</b>						
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 255,309	\$ 255,309	\$ 0	\$ 202,025	\$ 202,025
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 27,519	\$ 0	\$ 27,519	\$ 20,163	\$ 0	\$ 20,163
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>						
Non-Sponsored Trip Program	\$ 1,438,548	N/A	\$ 1,438,548	\$ 751,741	N/A	\$ 751,741
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
<b>Department of Transportation (DOT)</b>						
49 USC 5307	\$ 5,888,518	\$ 0	\$ 5,888,518	\$ 4,907,193	\$ 0	\$ 4,907,193
49 USC 5310	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311	\$ 350,880	\$ 0	\$ 350,880	\$ 639,203	\$ 0	\$ 639,203
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Local Government</b>						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 2,376,020	\$ 0	\$ 2,376,020	\$ 3,223,383	\$ 0	\$ 3,223,383
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Local Non-Government</b>						
Farebox	\$ 772,635	\$ 0	\$ 772,635	\$ 768,400	\$ 0	\$ 768,400
Donations/Contributions	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 144,791	\$ 225,535	\$ 370,326	\$ 123,978	\$ 277,768	\$ 401,746
<b>Other Federal &amp; State Programs</b>						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 10,998,911</b>	<b>\$ 480,844</b>	<b>\$ 11,479,755</b>	<b>\$ 10,434,061</b>	<b>\$ 479,793</b>	<b>\$ 10,913,854</b>

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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# Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/16/2024

Coordination Contractor: Duvall Homes Inc

Revenue Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Revenue Sources</b>		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
<b>Department of Transportation (DOT)</b>		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
<b>Local Government</b>		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
<b>Local Non-Government</b>		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 208,750	\$ 184,778
<b>Other Federal &amp; State Programs</b>		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 208,750</b>	<b>\$ 184,778</b>



# Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/27/2024

Coordination Contractor: Sunrise Community  
of Northeast Florida,  
Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Revenue Sources</b>		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 255,309	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
<b>Department of Transportation (DOT)</b>		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
<b>Local Government</b>		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
<b>Local Non-Government</b>		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0
<b>Other Federal &amp; State Programs</b>		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 255,309</b>	<b>\$ 0</b>



# CTC Expense Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Approved

Expense Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Labor	\$ 3,697,031	\$ 321,988	\$ 4,019,019	\$ 3,552,751	\$ 359,558	\$ 3,912,309
Fringe Benefits	\$ 1,284,900	\$ 14,470	\$ 1,299,370	\$ 1,333,116	\$ 11,687	\$ 1,344,803
Services	\$ 291,570	\$ 53,842	\$ 345,412	\$ 423,025	\$ 25,555	\$ 448,580
Materials & Supplies Consumed	\$ 1,256,879	\$ 15,255	\$ 1,272,134	\$ 1,464,031	\$ 13,238	\$ 1,477,269
Utilities	\$ 24,999	\$ 3,780	\$ 28,779	\$ 29,310	\$ 3,360	\$ 32,670
Casualty & Liability	\$ 437,600	\$ 26,867	\$ 464,467	\$ 139,406	\$ 25,001	\$ 164,407
Taxes	\$ 0	\$ 1,326	\$ 1,326	\$ 0	\$ 2,427	\$ 2,427
Miscellaneous	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Interest	\$ 0	\$ 1,694	\$ 1,694	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 30,927	\$ 30,927	\$ 0	\$ 30,927	\$ 30,927
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 479,011	\$ 10,695	\$ 489,706	\$ 1,021,445	\$ 8,040	\$ 1,029,485
<b>Purchased Transportation Services</b>						
Bus Pass	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 1,782,067	N/A	\$ 1,782,067	\$ 1,389,282	N/A	\$ 1,389,282
Contracted Operator	\$ 1,744,854	N/A	\$ 1,744,854	\$ 1,081,695	N/A	\$ 1,081,695
<b>Total - Expense Sources</b>	<b>\$ 10,998,911</b>	<b>\$ 480,844</b>	<b>\$ 11,479,755</b>	<b>\$ 10,434,061</b>	<b>\$ 479,793</b>	<b>\$ 10,913,854</b>

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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## Coordination Contractor Expense Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/16/2024

Coordination Contractor: Duvall Homes Inc

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 208,750	\$ 184,778
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
<b>Purchased Transportation Services</b>		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
<b>Total - Expense Sources</b>	<b>\$ 208,750</b>	<b>\$ 184,778</b>



# Coordination Contractor Expense Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/27/2024

Coordination Contractor: Sunrise Community  
of Northeast Florida,  
Inc.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 96,453	\$ 0
Fringe Benefits	\$ 14,470	\$ 0
Services	\$ 53,842	\$ 0
Materials & Supplies Consumed	\$ 15,255	\$ 0
Utilities	\$ 3,780	\$ 0
Casualty & Liability	\$ 26,867	\$ 0
Taxes	\$ 1,326	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 1,694	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 30,927	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 10,695	\$ 0
<b>Purchased Transportation Services</b>		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
<b>Total - Expense Sources</b>	<b>\$ 255,309</b>	<b>\$ 0</b>

County: Volusia  
 CTC: County of Volusia d/b/a VOTRAN  
 Contact: Bobbie King  
 950 Big Tree Road  
 South Daytona, FL 32119  
 386-804-2616  
 Email: bgking@volusia.org

Demographics	Number
Total County Population	0
Unduplicated Head Count	4,218



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	170,544	242,858	241,866
TNC	0	0	0
Taxi	17,003	36,371	26,809
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>187,547</b>	<b>279,229</b>	<b>268,675</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	1,426,901	2,555,842	2,165,288
Roadcalls	76	42	50
Accidents	5	17	21
Vehicles	111	135	113
Drivers	188	231	214

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	70,725	89,285	82,361
Employment	27,856	52,359	52,707
Ed/Train/DayCare	37,416	92,528	89,552
Nutritional	7,466	14,099	17,526
Life-Sustaining/Other	44,084	30,958	26,529
<b>TOTAL TRIPS</b>	<b>187,547</b>	<b>279,229</b>	<b>268,675</b>

Financial and General Data	2022	2023	2024
Expenses	\$9,497,212	\$10,913,854	\$11,479,755
Revenues	\$9,497,212	\$10,913,854	\$11,479,755
Commendations	148	263	67
Complaints	146	377	298
Passenger No-Shows	825	9,400	11,008
Unmet Trip Requests	0	0	0

Passenger Trips By Revenue Source	2022	2023	2024
CTD	27,039	30,629	31,660
AHCA	0	0	0
APD	0	14,017	12,371
DOEA	0	0	0
DOE	9,022	6,721	9,173
Other	151,486	227,862	215,471
<b>TOTAL TRIPS</b>	<b>187,547</b>	<b>279,229</b>	<b>268,675</b>

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.35	0.67	0.97
Miles between Roadcalls	18,775	60,853	43,306
Avg. Trips per Passenger	16.75	22.57	63.70
Cost per Trip	\$50.64	\$39.09	\$42.73
Cost per Paratransit Trip	\$55.69	\$39.22	\$40.10
Cost per Total Mile	\$6.66	\$4.27	\$5.30
Cost per Paratransit Mile	\$6.66	\$4.19	\$5.01

Trips by Provider Type	2022	2023	2024
CTC	78,369	132,435	124,555
Transportation Operator	68,856	88,758	94,116
Coordination Contractor	40,322	58,036	50,004
<b>TOTAL TRIPS</b>	<b>187,547</b>	<b>279,229</b>	<b>268,675</b>